

GOVERNMENT OF PUDUCHERRY DEPARTMENT OF REVENUE AND DISASTER MANAGEMENT



STANDARD OPERATING PROCEDURE State Emergency Operation Center Puducherry 2018

TOLL FREE NO. 1070/ 1077

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	INTRODUCTION

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STATE EMERGENCY OPERATION CENTRE STANDARD OPERATING PROCEDURE

1 INTRODUCTION

The State Emergency Operation Center plays a vital role in the Emergency Operation activation and coordination. It coordinates the flow of information warning with respect to activities associated with disaster management operations.

The State Emergency Operation Centres (SEOC) Puducherry was established in 2011 with the financial assistance of World Bank and is located at East Coast Road, Puducherry, which act as nerve centre for tackling any crisis situations in the Union Territory of Puducherry. The SEOC functions round the clock on 24x7 for monitoring, processing, analyzing and disseminating the warning / forecasting / damage / loss / need assessment / incident information to the concerned authority in order to ensure timely/prompt actions during evacuation, search, rescue and relief activities. The Disaster Management Toll Free numbers 1070 and 1077 are functioning round the clock for receiving complaints regarding disasters and other grievances from the public and obtaining feedback / compliance from other line departments.

The U.T of Puducherry comprises of two districts viz Puducherry and Karaikal. The Puducherry District consists of 3 regions Puducherry, Mahe and Yanam and the Karaikal alone is one district. These district and regions are geographical dislocated. At present EOC establishment is available at Puducherry region meant for Pducherry district and another at Karaikal district. The EOC at Mahe and Yanam don't have fully equipped infrastructure and yet to cater the need for disaster management. The EOC at Puducherry function both as State EOC as well as District level EOC.

Further, the SEOC maintains a web-based inventory of all resources available with all concerned departments in the district and update it through the India Disaster Resource Network (IDRN) and facilitate coordination among primary and secondary Emergency Support Functionaries (ESF) / Departments /Agencies. Besides, the EOC may also act as control room for various other purposed such as Law and Order problem, VIP movements and other requiring coordination during emergency situations. The general roles of SEOC are following.

General Roles of Emergency Operation Center

- 1. Early Warning Dissemination.
- 2. Sharing data related to disaster and vulnerable areas with all the line departments and other organisation and stakeholders
- 3. Receives and process disaster alerts and warnings from nodal agencies and other sources and communicates the same to all designated authorities and stakeholders.
- 4. Monitor emergency operations.
- 5. Requesting additional resources during the disaster phase
- 6. Collecting information about the vulnerable areas.
- 7. Carrying out assessment of damage in disaster prone areas.
- 8. Facilitate coordination among primary and secondary ESF Departments/Agencies
- 9. Consolidate analysis and disseminate of damage, loss and needs assessment data.
- 10. Information gathering and record keeping on disaster event.
- 11. Resource management through web based techniques.
- 12. Coordination for preparation, mitigation and response with all the responsible parties.
- 13. Public Information and communication (IEC) on Disaster Management

The activities of EOC can be classified as Normal time and Emergency time activities. The EOC would work under the control of Secretary (Revenue) R&R / District Collector Puduchery, Deputy Collector (Disaster Management). The normal time activities which are listed below are very crucial for its efficiency of response in a disaster situation.

General Role of EOC.

- 1. Receive reports and documents on district level disaster events and submit the same to collector, Secretary, Chief Secretary, Honourable Revenue Minister, Honourable Chief Minister and Honourable Lieutenant Governor.
- 2. Ensure Warning and communication system and instrument are in working condition.
- 3. Ensure through appropriate statutory instruments that:

SDMP and DDMPs are operationalised.

Standard Operating Procedure for various departments are operationalised

4. Ensure that all districts continue to update DDMP on a regular basis.

- 5. Serve as a data bank to all line departments and the planning department with respect to risks and vulnerabilities and ensure that due consideration is given to mitigation strategies in the planning process.
- 6. Upgrade and Update SDMP according to changing scenarios in the state.
- 7. Dissemination of SDMP to other department of the Government of Puducherry and state level agencies.
- 8. Update data bank-IDRN.
- Identification of agencies and institutions for locating inventory items for specialised service SEOC will also ensure the availability of the inventory items as and when required.
- 10. Monitor preparedness measures undertaken at the district levels including simulation exercises undertaken by various departments.
- 11. Monitor the training imparted to state level officials, private sector and NGOs by training institutions.
- 12. Organise post-disaster evaluation and update state DMP accordingly
- 13. Prepare an action-taken report for SDMA.
- 14. Encourage districts to prepare area-specific plans prone to specific disasters receives reports on preparedness from the district control room. Based on these, the SEOC will submit a summary report to the SDMA.
- 15. Setup study groups and task force for specific vulnerability studies and submit the reports to SDMA
- 16. Identify and interact with central laboratories, research Institutions within and outside the state for ongoing/collaboration to evolve mitigation strategies.
- 17. Receive appropriate proposals on preparedness, risk reduction and mitigation measures from various state departments/agencies and place the same for consideration of the SDMA.
- 18. Convey policy guidelines and changes if any in the legal and official procedures, eligibility criteria with respect to relief and compensation.
- Information district control room about the changes if any in legal and official procedures with respect to loss of life, injuries, livestock, crop, houses, to be adopted (death certificates, identification procedure,etc)

Role of EOC on occurrence of Emergency

The EOC will function to its fullest capacity on the occurrence of disaster. The activation would come into effect either on occurrence of disaster or on receipt of warning. On the receipt of warning or alert from any such agency which is competent to issue such a warning, or on the basis of reports from District Collector of the occurrence of a disaster, all community preparedness measures including counter-disaster measures will be put into operation.

The occurrence of Level 1 and Level 2 disaster will be communicated to the following by means of telephone and subsequently SMS, email, VHF, phone, fax:

- 1. Honourable Lieutenant Governor
- 2. Honourable Chief Minister
- 3. Honourable Revenue Minister
- 4. MPs and MLAs from affected areas
- 5. NDMA
- 6. Ministry of Home Affairs, GOI.
- 7. NGOs;

The Level 0 disaster/event would be communicated to the following DM/Dist. Collector, SP, DMS, Dy. Col/SDM, Commandant Home Guard, Fire Officer immediately on phone. A written report about the disaster/event would be sent in written to the collector/DM

The occurrence of disaster shall be immediately communication to all the first responders such as Police, Fire, Health, DM, SDM and other stakeholder such as NGOs trained Search & Rescue volunteers though SMS made. The directory would be grouped according to the disaster specific response groups.

The occurrence of disaster would essentially require the following activities have to be undertaken:

Expand the Emergency Operations Centre to include Branch arrangements with responsibilities for specific tasks depending on the nature of disaster and extent of its impact.

Establish an on-going VSAT, wireless communication and hotline contact with the Collector/s the affected district

Staff Pattern

Primary Agency:

Dept of Revenue & Disaster Management

Supporting Agency : All ESF. All Supporting Dept to ESF Volunterrs. Civil Defence

External Supporting Agency: NDRF, Arakkonam

The District Collector is the overall controlling Authority for EOC

Hierarchy of Control and Management of EOC:

- 1. District Collector
- 2. Deputy Collector (Disaster Management Authority)
- 3. Revenue Officer (District Disaster Management Authority)

The Day-to-day activity of EOC has to be managed by the Tahsildar/Deputy Tahsildar (DM section) round the clock on turn duty basis during disaster time. During normal time the above said Tahsildar /Dy Tahsildar will be in-charge of EOC in addition to their normal duty.

The requirement of staff for EOC varies accordingly to situation. During normal hour bare minimum staff is enough for operation and even during emergency situation it expand and contract depending on the intensity of disaster.

Minimum Staff Required During Normal Time On Shift Basis:

- i. One official (he/she will be in-charge of the EOC for that shift)to watch TV / Radio/ Disaster Net sites, fax, to receive messages and send messages.
- ii. Two officials to handle phone calls.
- iii. Driver with vehicle.
- iv. One MTS/Security.
- v. Security Guard

During disaster required number of Official staff will be put on duty to assist the above work/activities. Further, on activation of EOC, the Tahsildar will be available to take follow-up action and they have to station on full time shift basis. The Revenue Officer (DM)also will be available at EOC to supervise and co-ordinate all activities of EOC. In addition to this one Nodal Officer from each ESF team will be reporting to EOC for co-ordination The ESF Team Leader well in time has to furnish the list of Nodal Officers on duty at EOC during disaster on shift basis

Library

The EOC should maintain of a Library . All books, orders, instructions, reports, equipments available etc .including soft copy-CD's, Hard Disk, Pendrive are to be made available in Library for reference.

Display

All vital information which are required for Disaster Management, such as important Telephone Nos., Maps, charts, port signals etc ., should be display at EOC . The duty chart including staff on duty should be displayed permanently/ conspicuously. Further, all manual, SOPs, Action Plans, Telephone Directory are to be placed on table for easy access to official/staff on duty at EOC.

Bulletin Board:

The Disaster messages / alert/warning are to be displayed and the crux of the messages should be written in the white board ie., depression/deep depression, cyclone centre etc., are to be displayed and updated periodically. The display of such critical situation what had happened and what is going to happen pictures well as the scope of the problem and response required. The EOC team as well as the ESF and QRT readily can understand the situation for taking decision and further action/ co-ordination

Such displays save time for various teams in taking their decision. All displays should be flexible, easily interpretable, accessible for all officials and to be updated frequently so that the very purpose of the EOC in achieving its co-ordination activity among ESF Teams, which need information data for successful management of situation is achieved.

Conclusion:

The Information/ particular procedure for operating various equipments sending SMS/email are given in this SOP in a diagrammatic way also for easy understanding and execution of the work. The port signals, maps, different warning colours helps to easily realise the situation without much difficulty and to initiate further course of action.

This SOP is only indicative and for further details, the DM action plan and other procedures as deemed fit shall be followed by application on of maintain and in the interest of the public at large.

2 WORK FLOW FOR OFFICIALS/STAFFS AT SEOC

To tackle the Monsoon situation /emergency situation / normal situation, the Standard Operating Procedure for Emergency Operation Center has been prepared by the Department of Revenue and Disaster Management. The EOC Duty Officials / Staffs have to follow the Standard Operating Procedure and take necessary actions as per the procedures.

Sl.No	Works to be carried out by the staff attending the turn duty at SEOC		
1.	To sign in the attendance		
2.	The duty staff taking charge shall get the details of event that took place in the previous shift from the staff handing over the charge. They shall go through all the registers / log books viz., SMS, e mail, VHF, FAX and Toll free lines (1070/1077) in respect of information received during the duty time of the handing over official (previous shift). The duty staff shall receive the Fax / Email messages sent to EOC and record them in the respective log entry book and convey the message immediately to the Tahsildar (SEOC).		
4.	The duty staff shall be familiar with all communication facilities in the EOC and be able to replay the messages from the Tahsildar (SEOC) through SMS, Fax, Email, VSAT, Satphone and Phone.		
5.	All the officials of the duty shall visit the websites of Central Agencies viz., IMD, INCOIS, CWC, GSI and make note of the Head / Branch office visited and the status in a log book, which will make them well verse in collecting alerts / warnings from anywhere, at anytime. Update the Weather Forecast, Fishermen warning, Cyclone etc., websites given below and enter in the register. <u>http://imd.gov.in</u> <u>http://imdchennai.gov.in/chennaiinf.pdf</u> <u>https://ndma.gov.in/</u>		
6.	 Frequently see the INCOIS website or SEOC mail given below and if any bulletin issued from INCOIS inform the same to the higher officials immediately and enter in the register. Website : <u>http://www.incois.gov.in/portal/index.jsp</u> 		

Sl.No	Works to be carried out by the staff attending the turn duty at SEOC		
	E-mail : <u>eocpdy@gmail.com / seoc.pon@nic.in</u>		
7.	The duty staff shall be in contact with IMD, CWC, INCOIS and other Nodal agencies to obtain the weather forecast messages.		
8.	The duty staff shall record all outgoing calls in the appropriate log book. They shall monitor broadcast and other forms of media such as press, website etc.		
9.	The duty staff shall prepare situation reports once in an hour during the time of disaster and report to the Tahsildar (DM). During the ordinary course of time, register the situation in the turn duty log book. If any emergency situation arises, must be informed to the Tahsildar. (DM)		
10.	During cyclone warning, the duty staff shall get the latest weather report from IMD/other international Web Sites to know the exact location of Cyclone and the likely area where landfall will take place.		
11.	Must be familiar with DM Action Plan		
12.	Attending the calls received in Toll Free 1070 / 1077 and enter in the register and forwarding the complaints to the concern department viz Phone and mail.		

Sl.No	Works to be carried out by the staff attending the turn duty at SEOC		
	U	ata for all four Regions and enter in the NG - CONTACT NUMBERS	register.
	PUDUCHERRY THIRUKANNUR PATHUKANNU BAHOUR	Executive Engineer, Irrigation Division, PWD	0413-2336399
	PUDUCHERRY	Irrigation Division (Sub–Div–II), PWD	0413-2221001
13.	THIRUKANNUR	Irrigation Division, (Sub – Div – II), PWD	0413-2221001
	PATHIKANNU	Irrigation Division, Sub- Div –I, PWD	0413-2276282
	BAHOUR	Irrigation Division, Sub- Div –I, PWD	0413-2633844
	KARAIKAL	SENTHIL, JE, Minor Irrigation, Central Public and Health	9842382235
		PWD IRRIGATION,(Sub Division – II)	04368 - 222238
	MAHE	PWD Irrigation	0490 - 233254
	YANAM	PWD Irrigation	0884 -2321273
14.			
15.	Phone to Task Force L Monsoon.	eader and update the situation status and er	nter in the report during
16.	The RIs / VAOs working in the Taluks must communicate the details of incident relatedto disaster/ accidents viz. damage to houses/ loss of human lives, cattle, crops etc. if any,within their jurisdiction to the SEOC immediately up on approval of respective TalukTahsildar.		
17.	SEOC Toll Free : 1070 / 1077 Phone : 2253407 Fax : 2253408 E-mail : eocpdy@gmail.com / seoc.pon@nic.in Satphone : 8991115256 V-Sat : 81627		

Sl.No	Works to be carried out by the staff attending the turn duty at SEOC			
The EOC duty staff may leave the control room in case of unavoidable circums				
18.	only with the prior permission of Tahsildar (SEOC). They shall make appropriate entries			
	in the movement register while moving out of the EOC.			
19.	Any other Work assigned by Disaster Management section.			
	Turn Duty Officer log in the TURN DUTY REGISTER BOOK about the situation and			
20.	work carried out in EOC.			

3 WORK ALLOCATION FOR NORTH EAST MONSOON DURING ANY DISASTER -SEOC

Sl.No	Subject	Assigned to
1.	Collection of data for the preparation of Daily Report	
	 Rainfall reading /Tanks Reading Damage particulars Firka wise report, compilation and generating report Collection of all data/particulars from Mahe, Yanam regions and Karaikal District. Co-ordination with the Static Wireless set at EOC for Collection of Information Sending of daily report NDMA, MHA, District Collector and other department Preparation of Reports and Notes to Higher-ups Getting reports from Serial No. 6 for consolidation. (See Annexure-VI) 	Praveena, DT Saiju, DT Assisted by: Turn Duty Staff
2.	 Conduct of Meetings 1. Informing over phone, letter and other mode to all officials. 2. Meeting hall preparation and arrangement of Refreshments. 3. Preparation of minutes and despatch immediately. 	Udhayaraj, DT Vibesh K., DT Arun DEO and DM section MTS
3.	 Watching and Receipt of Forecast / Warning and Dissemination. 1. Phone/ Website / TV /Fax/e-mails/V-SAT 2. Collecting information from the Neighbouring Districts/States. 3. Collecting information about PORT Signals from Port Department, Puducherry. 4. Collecting Information about SEA CONDITION from Coast Guards Office. 5. Dissemination of Forecast/Warning by all modes To Higher-ups, All Control Rooms, ESFs and Line Depts. (See Annexure-I for important contact numbers) 	Balanandan, DEO Chandran, RI Vijayakumar, UDC Assisted by: Turn Duty Staff

Sl.No	Subject	Assigned to
	(Dessimination modes-Telephone, Cellphone, SMS, Fax, VHF set, Media (both print and Electronic thro' concerned Media official available at EOC)	
	 Uploading the Messages in the Revenue Dept. Website. (- thro' DPA/DEO) 	
	(See Annexure-II for Phone/Fax/VHF/E-mail details)	
4.	Receipt of complaints	
	 Phone and other modes Informing the complaints to Toll Free No.s 100 and 1031 	Team
	3. Follow-up actions	Assisted by :
	 4. Preparation of daily Reports and consolidated Reports. (Refer Annexure-V for EOC complaint register) 5. Co-ordination with the Static Wireless set at EOC for 	Staff of Turn duty
	dissemination of Information	
5.	Monitoring of Evacuation, Rescue and Relief activities	
	 Getting Evacuation details and follow-up actions Monitoring Rescue Operations and co-ordination for speedy execution. 	Morougaeyan, DT Ravi Prakash, DT
	 Monitoring activities in the relief campOpening / closing details, inmate's details, facilities available, redressing complaints received from the Camps. Monitoring of provision of foods Co-ordinating with Civil Supplies and Central Kitchens 	Assisted by: Turn Duty Staff
6.	6. Report Generation for the above activities Conduct of Press Meet	
0.	Conduct of Press Weet	Thiru Udayaraj
	1. Co-ordinating with the Higher-up about conduct of Press Meet.	Dy. Tahsildar
	2. Informing the Department of Information and Publicity	Thiru. Vibesh,
	about the conduct of the Press Meet. – Venue/Date/Time 3. Informing the Officer who are to attend the Press meet.	Dy. Tahsildar
	4. Collecting data/particulars for the meet from	
	Revenue/EOC, and other Departments5. Preparation of Press Release/Press Note	Arun DEO and DM
	 Ensuring with DIP for appearance of Disaster related News such as Forecast, Warning etc. in all Print and Electronic Media including local Channel. Collection of Disaster related News/Photos etc. for record purpose. Further, 	section MTS Assisted by: Turn Duty Staff

Sl.No	Subject	Assigned to
7.	 preparation of Scrolling News and to be ensured that it is released in TV Channels including Local Channels. 7. Arrangements of Snacks for the Press Meet. Geo- Tagging of Complaints 	
	 Geo-Tagging and preparation of Reports Segregating Whatsapp messages and Photos on daily basis and keeping records ready for report preparation and future reference purpose. Maintenance of all Computers and Printers Co-ordinating with the Officials concerned for uploading Disaster Related messages the Revenue Dept. Website. Maintenance of EOC	Tmt. Kalaivani DPA and Thiru Krishnamurthy DEO
8.	 Day to day activities of the EOC has to be monitored. Attendance of the Officials/staff on duty has to be checked and reported and Checking of all records/ledgers opened/used by the officials on duty are properly maintained. Foremost is ensuring all officials/staff are on duty always. Ensure Power, cable connections and water supplies etc. are available on 24 x 7 basis. In case of Emergency necessary prior arrangements has to be made for uninterrupted supply of power and water. List of equipments available at EOC is annexed and they should be properly maintained. (See Annexure-III) 	Thiru Vibesh. Dy. Tahsildar.
	 Issue of Disaster Management equipments to needy Dept./QRT teams and ensure their proper return in time. Maintenance of Cleanliness and sanitation. Controlling and allotting Vehicles. Monitoring the Police Static Wireless set at EOC Ensuring Despatch of Tapals and providing staff for General Communication for meeting etc. including during Emergency whenever requirement arise. Also to monitor the functioning of EOC and when there is any slow in the execution it should be augmented by providing officials/staff from reserve to speed-up the process. Up-dating and Monitoring of IDRN website and also facilitating the ESF teams/Line Departments. Providing Refreshments whenever required. 	Assisted by: Turn Duty Staff

Sl.No	Subject	Assigned to
	12. Watching Disaster Management WHATSAPP and to initiate necessary action.	
9.	Reserve Official / Staff	

WORK ALLOCATION AMONG OTHER DEPARTMENTS AND SUPPORTING AGENCIES AT EOC

Emergency Support Function teams and Supporting Agencies

To respond various disasters requires different types of skill sets/expertise to deal such specific tasks along with machineries to lead and support. The 16 ESF teams were constituted with the various support agencies to respond the disaster situations. The details and responsibilities are following bellow :

ESF	Major Responsibilities	ESF Team Leader/ Primary Agency	Support Agencies	
ESF #1 Communication	Establishing, maintaining, augmenting, and providing backup for all types of communication devices needed during emergency response operations	SSP (L&O)/ Police	BSNL, NIC, Electricity Dept., IT Dept, HAM radio operators, DD/AIR & private telecom operators	
ESF#2 Emergency Medical Services and Public Health	Mass casualty management, Public health, medical, mental health services	Director (health)/ Health Department	GH, JIPMER, PIMS, MGDCRI, blood banks, Ambulance services, Rotary, Lions Club, Red Cross, MGPIDS, MTPG RIHS, Revenue, LAD, Electricity Dept., Police, NCC	
ESF #3 Emergency Warning, Public Information Help line	The flow of accurate and timely emergency information is critical to the protection of lives and property in the wake of a catastrophic event. Preparation and dissemination of notifications, updates, warnings and instructional messages making the help line operational	Collector/ DRDM	Information and Publicity Dept., Planning and Research Dept., Education Dept., NIC, media, NGOs, Dept. of Health, DD/AIR	

ESF Team

ESF #4 Search & Rescue	Removal of trapped and injured persons from buildings collapses and other structural collapses, administering first aid and assisting in transporting the seriously injured to medical facilities. This activity involves the use of professional and voluntary search teams including the use of dog teams.	Divisional Fire Officer (DFO) Fire Services Department	Police, Home Guards IRBn), Dept. of Health, municipality, Block development office, Taluk Office, Commune panchayat, PTDC, NCC, Fisheries, Dept., Animal Husbandry, Coast Guard, Dept. of Town and Country Planning, Electricity Dept.
ESF # 5 Transport	Provides transportation out of a disaster area of people in need, and provides transportation essential to support emergency response in the event of a disaster, coordinating for resurrection of transport infrastructure	Transport Commissioner/ Transport Department	Southern Railways, Dept. of Fisheries, Orient flight school, Private vehicle owner's association, PRTC, PTDC, Pasic, GAW, Under Secretary (Estt), Education Dept., PASIC, PAPSCO
ESF # 6 Evacuation	Immediately following an earthquake people may need to be evacuated from structures that have been damaged and are likely to receive more damage when hit by one or more of the aftershocks	Collector/ Revenue	LAD, (Municipality & communes), NCC, BDO, RD Department, Police, Dept. of Fisheries, Transport, Dept. of Industries, Dept. of AD welfare, PWD, Dept. of Town & Country Planning.

ESF # 7 Debris Clearance & Equipment support	The identification, removal, and disposal of rubble, wreckage, and other materials which block or hamper the performance of emergency response functions and procure needed equipment from support agencies using IDRN; should be a high priority action	Chief Engineer/ PWD	LAD, Under Secretary (Works), Municipality & commune Panchayat, BDO, Police, Revenue, Forest Dept., Electricity Dept., Animal Husbandry, Taluk office, Earth moving Equipment owners Association, Builder's Association.
ESF # 8 Damage Assessment	Conduct of ground surveys to determine the scope of the damage, casualties, and the status of key facilities	Collector/ Revenue	Agriculture, AHD, LAD, PWD, DRDA, PASIC, PIPDIC, DIC, Industries Dept., Dept., of Tourism, Electricity Dept., Statistics Dept., civil society organisations.
ESF # 9 Relief Camps	Accommodating homeless and affected people and providing mass care	Director , Department of Women & Child Development	Education Department, Electricity Department, Municipalities & Communes, BDO's, PWD, AD welfare, Director of social welfare, Department of Health, Contractors Association, civil society organisations.
ESF # 10 Food and Civil Supplies	Optimizing Food and Civil Supplies to the needful	Director Civil Supplies/ Civil Supplies Department	Agriculture Dept., Dept. of Chamber of Commerce, PAPSCO, PASIC, PONLAIT, P Education Dept., Electricity Dept., Ad welfare, Puducherry Institute of Hotel Management, Transport Dept., Hotel owner's Association, NGOs.

ESF # 11 Water Supply and Sanitation	Restoration and repair of water supply system to minimize the impact on critical service to the public	Superintending Engineer/ PWD	LAD, Municipality & Commune Panchayat, Health Dept., DRDA, NGOs.
ESF # 12 Electricity Restoration	Restoration and repair of electrical power system to minimize the impact on critical service to the public	Superintending Engineer/ Electricity Department	LAD, PWD, PPCL, Electrical Contractors.
ESF # 13 Public works and Engineering	InfrastructureprotectionandemergencyrepairInfrastructure restoration.	Chief Engineer/ PWD	NHAI, LAD, Housing Board, Electricity Dept., Forest Dept., Police Dept.
ESF # 14 Fire Fighting / Hazardous Materials Response	Coordinating of fire fighting operations, Hazardous materials (chemical, biological, radiological, etc.) response Environmental short- term cleanup	DFO/ Fire Services	Police, IRBn, Coast guards, NCC, Industries Dept., Inspector of Factories, Labour Dept., Dept. of Atomic Energy, Science and Technology, Dept. of Health, Port Dept.
ESF # 15 Law and Order Enforcement	Law and Order enforcement for Public Safety	SPs/ Police	Judicial Dept., Revenue, NSS, NCC.
ESF # 16 Resources Mobilization; Contracting Services; Volunteer and Donation Support;	Mobilizing support (human, equipment and other) from various organizations. Contracting Services, mobilizing volunteer support, facilitating donations	Director Social Welfare Department	Revenue, Education Dept., PIPDIC, NGOs, NCC, NSS

List of ESF teams and Its Nodal Department

Sl.No	ESF	Department
1	ESF #1 - Communication.	Police (C&I)
2	ESF #2 - Emergency Medical Services and Public Health.	Health Department
3	ESF #3 - Emergency warning, Public Information Help Line	Revenue Department
4	ESF #4 - Search & Rescue.	Fire Department
5	ESF #5 - Transport.	Transport Department
6	ESF #6 - Evacuation	Revenue Department
7	ESF #7 - Debris clearance & Equipment support	PWD
8	ESF #8 - Damage Assessment.	Revenue Department
9	ESF #9 - Relief camps.	Department of Women and Child Development
10	ESF #10 - Food and Civil Supplies.	Civil Supplies
11	ESF #11 - Water Supply and Sanitation.	PWD - SE II
12	ESF #12 - Electricity.	Electricity Department
13	ESF #13 - Public works and Engineering.	PWD
14	ESF #14 - Fire Fighting/ Hazardous Materials Response.	Fire Department
15	ESF #15 - Law and Order Enforcement	Police (SSP L&O)
16	ESF #16 - Resources Mobilization Contracting Services; Volunteer and Donation Support.	Social Welfare

Sl.No	Name of the Departments	ESF TEAMS
1.	BSNL	1
2.	NIC	1,3
3.	Electricity Dept	1,2,4,7,8,9,10,12,13
4.	IT Dept	1
5.	HAM radio operators	1
6.	DD/AIR	1,3
7.	Private telecom operators	1
8.	GH	2
9.	JIPMER	2
10.	PIMS	2
11.	MGDCRI	2
12.	Blood banks	2
13.	Ambulance services	2
14.	Rotary, Lions Club	2,16
15.	Red Cross	2
16.	MGPIDS, MTPG RIHS	2
17.	Revenue	2,3,6,8,7,15,16
18.	LAD	2,6,7,8,11,12,13
19.	Police	1,2,4,6,7,13,14,15
20.	Information and Publicity	3

List of Support Agencies / Line department and its ESF teams

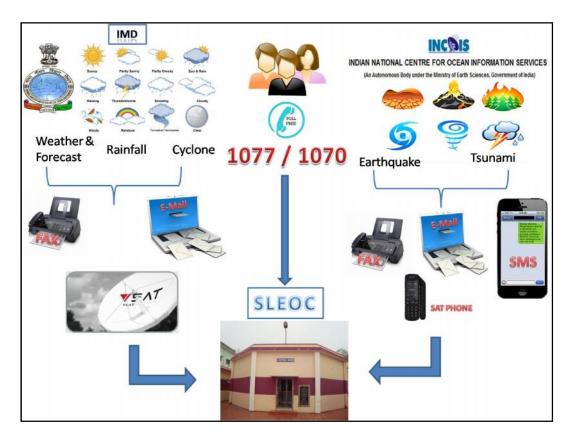
Sl.No	Name of the Departments	ESF TEAMS
21.	Port	3,14
22.	Fisheries	3,4,5,6,8
23.	Coast Guard	3,4
24.	Planning and Research	3
25.	Education	3,5,9,10,16
26.	Media	3
27.	NGO's	3
28.	Health	2,4,9,11,14
29.	PWD	3,6,7,8,9,11,12,13
30.	Municipality	4,6,7,11
31.	BDO	4,6,7,9
32.	Taluk Office	4,7
33.	Commune Panchayat	4,6,7,9,11
34.	PTDC	4,5
35.	NCC	4,6,14,15,16
36.	NSS	15,16
37.	Animal Husbandry	4,7,8
38.	Town and country Planning	6,4
39.	Railways	5
40.	Private Vehicle Owner's	5
41.	PASIC	5,8,10

Sl.No	Name of the Departments	ESF TEAMS
42.	GAW	5
43.	Under Secretary (Estt.)	5
44.	Under Secretary (works)	7
45.	PAPSCO	10,5
46.	Dept. of Industries	6,8,14
47.	AD Welfare Dept.	6,9,10
48.	Social Welfare Dept.	9,16
49.	Inspector of factories	6,14
50.	Moving Equipments Association owner's	7
51.	Builders Association	7
52.	Agriculture Department	8,10
53.	DRDA	8,11
54.	DIC	8
55.	PIPDIC	8,16
56.	Forest	7,13
57.	Tourism	8
58.	Statistics Dept	8
59.	Civil Society Organisation	8,9
60.	Contractors Association	9,12
61.	Commerce	10
62.	PONLAIT	10
63.	Hotel Management	10
64.	PPCL	12
65.	NHAI	13
66.	Housing Board	13

Sl.No	Name of the Departments ESF TEAMS	
67.	Dept. Atomic Energy	14
68.	Science and Technology	14

4 PROCEDURES FOR OPERATING VARIOUS COMMUNICATION SYSTEMS.

Receipt of Warning/Complaints at EOC.



Dissemination of Warning / Complaints to Line department and Public.



List of all Nodal agencies Website to Watch

- 1. www.imd.gov.in Indian Meteorological Department
- 2. <u>http://www.incois.gov.in/Incois/tsunami/</u>
- 3. http://www.imdchennai.gov.in/
- 4. http://www.ndma.gov.in/en/
- 5. www.idrn.gov.in India disaster Resource Network
- www.ndmindia.nic Natural Disaster management India. Provides current news on Flood, Drought and Cyclones, Weather Links from NIC and weather conditions/temperatures on Indian Ocean
- 7. http://www.nidm.net National Institute of Disaster Management
- 8. www.nicee.org The National Information Center of Earthquake Engineering
- 9. http://www.bis.org.in Bureau of Indian Standards
- 10. http://www.gsi.gov.in/ Geological Survey of India
- 11. http://landslides.usgs.gov USGS National landslide Hazards Program
- 12. www.cwc.nic.in Central Water Commission of India
- 13. <u>http://py.gov.in</u> (Government of Pudcuherry)
- 14. <u>https://collectorate.py.gov.in/disaster-basics.htm</u> (Collectorate Puducherry)

News Channels Number list at SLEOC TV No.1 (AIRTELL CONNECTION)

English News Channels		
Channel No.	Channels	
304	Times Now	
306	NDTV 24x7	
308	CNN-IBN	
310	Headlines Today	
312	CNBC TV18	
314	ET NOW	
316	NDTV Profit	
318	Bloomberg UTV	
320	BBC World News	
322	CNN	
324	Russia Today	

Tamil News Channels	
Channel No.	Channels
488	News 7 Tamil
491	Puthiya Thalaimurai
495	Kalaignar Seithigal
497	Thanthi TV
508	Sun News
509	Jaya Plus

TV No.2

Connected with PDSS Computer

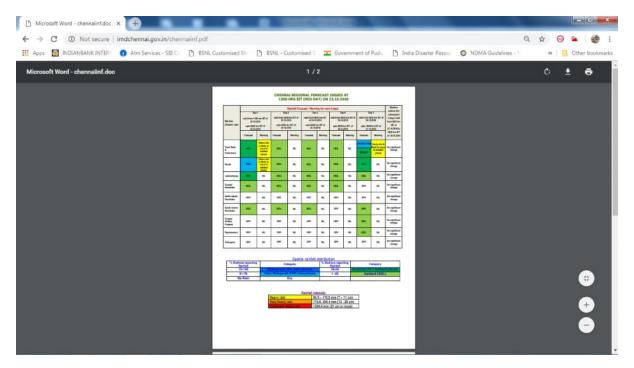
TV No.3 (LOCAL CABLE CONNECTION)

Channel No	Channel Name
1	Sun News
8	Podigai
9	News 18
10	Jaya TV
11	AKD
12	Life Style
13	Sun TV
15	AMN TV
17	Sky Sat
18	Kalainar TV

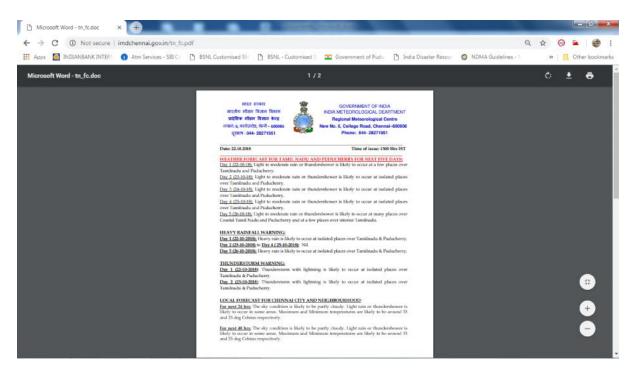
Procedure to obtain Local Weather Report and Forecast for District WEB ADDRESS : http://imdchennai.gov.in



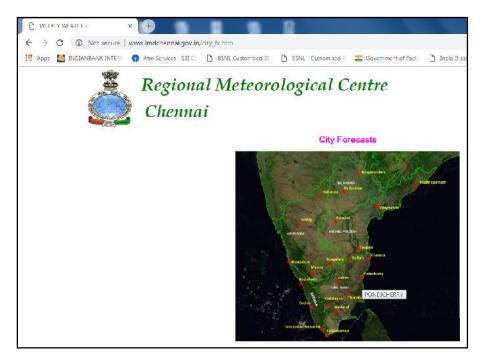
5 days Forecast on IMD website



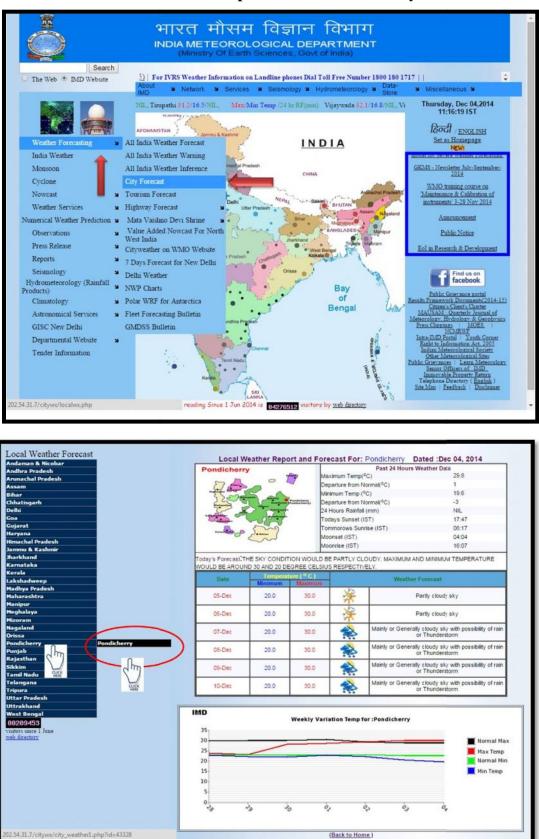
Interference on weather



City Forecast Weather

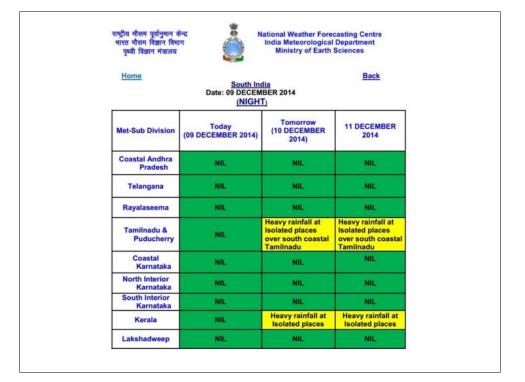


Procedure to Obtain Local Weather Report and Forecast for City:



Procedure to obtain All India Weather Warning



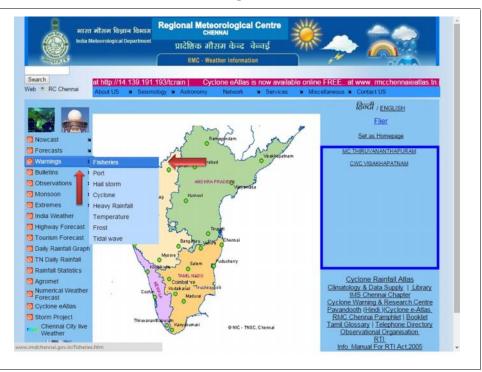


Procedure to obtain the Cyclone Forecasting



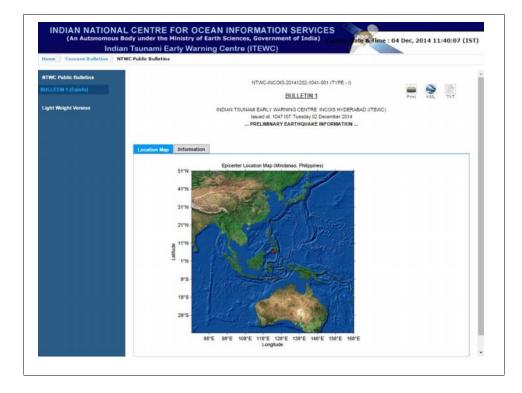


Procedure to obtain the Fisherman Warning





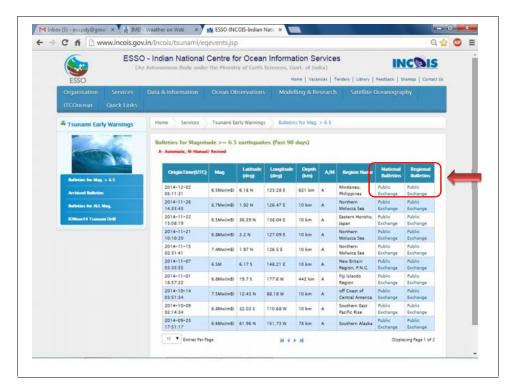
INDIAN NATIONAL CENTRE FOR OCEAN INFORMATION SERVICES (An Autonomous Body under the Ministry of Earth Sciences, Government of India) e & Time : 04 Dec, 2014 11:38:48 (IST) Indian Tsunami Early Warning Centre (ITEWC) NTWC Public Bulletins NTWC Public Bulletins NTWC-INCOIS-20141202-1041-001 (TVPE - I) **BULLETIN 1** INDIAN TSUNAMI EARLY WARNING CENTRE INCOLS HYDERABAD (ITEWC) Issued at: 1047 IST Tuesday 02 December 2014 ... PRELIMINARY EARTHQUAKE INFORMATION ... Light Weight Version Location Map Infor EARTHQUAKE INFORMATION Magnitude (Preferred) : Network Magnitude(s): Depth: Date : Origin Time Latitude: Longitude: Location: 6.5 Mar(mB) (Modernte) 7.1 (MLv, 6.1 (Mar), 6.1 (Mar(Marp)), 6.7 (mB), , 6.5 (Mar(mB)), 6.6 (mb), 6.4 (M) 02 Dec 2014 1024 157 6.18 N 123.28 E Location: Land/ Ocean: Water Level Depth (If Ocean): Philippines Mindanao, Ocean part 4492 m EVALUATION The water column height at epicenter location is: 4492 m. Based on historical earthquake and tsunami data, Tsunami Threat does not exist for India. ITEWC INCOIS will monitor sea level changes near epicentral region and report in case of tsunami threat. This Bulletin is being issued as an advice. Only national, state, district administrators and disaster management offices have the authority to make decisions regarding the official threat status in their coastal area and any action to be taken in response. UPDATES No further bulletins will be issued by ITEWC INCOIS for this event unless additional information becomes available CONTACT INFORMATION



INCOIS – Preliminary Earthquake Information

INCOIS – Tsunami Early Warning





Flood Forecasting – Central Water Commission

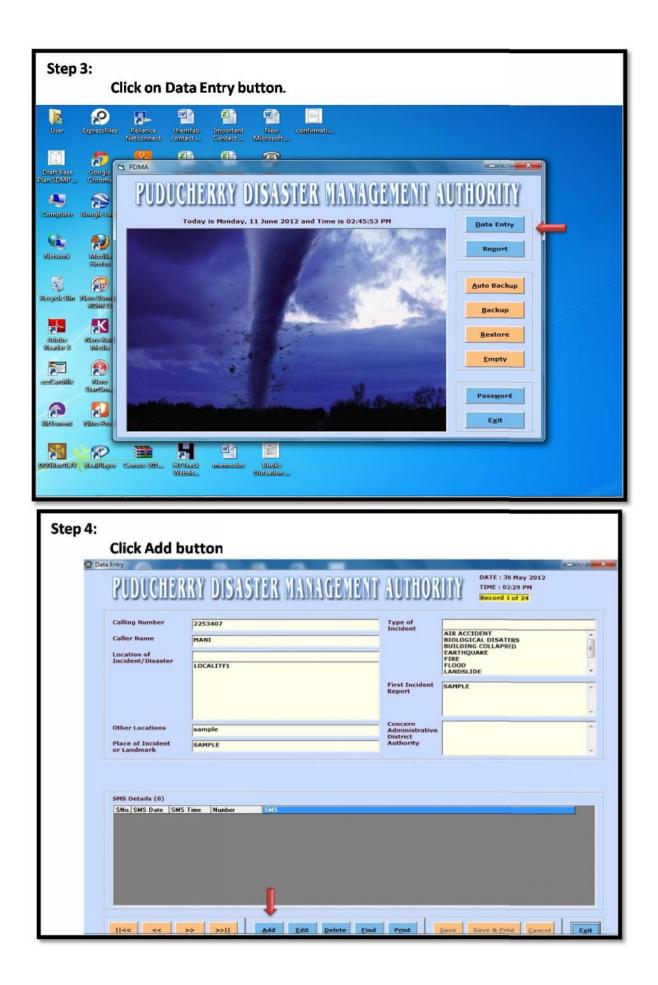
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	Government of India. The Commission is coordinating and furthering in consultat						
Activities	control, conservation and utilization of Flood Control, krigation, Navigation, Ori					Personnel Inform	
Projects	undertakes the investigations, construct here to see "Wission Statement".					Badgetory Info	mation System
Water Info	Organizational Structure (Organization)				-	Click here for Re	lated Links
Publications/Reports	Central Water Commission (CVIC) is hear to the Government of India. The work						
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Landslide Warning and Forecasting





Procedure for sending SMS through PDMA application



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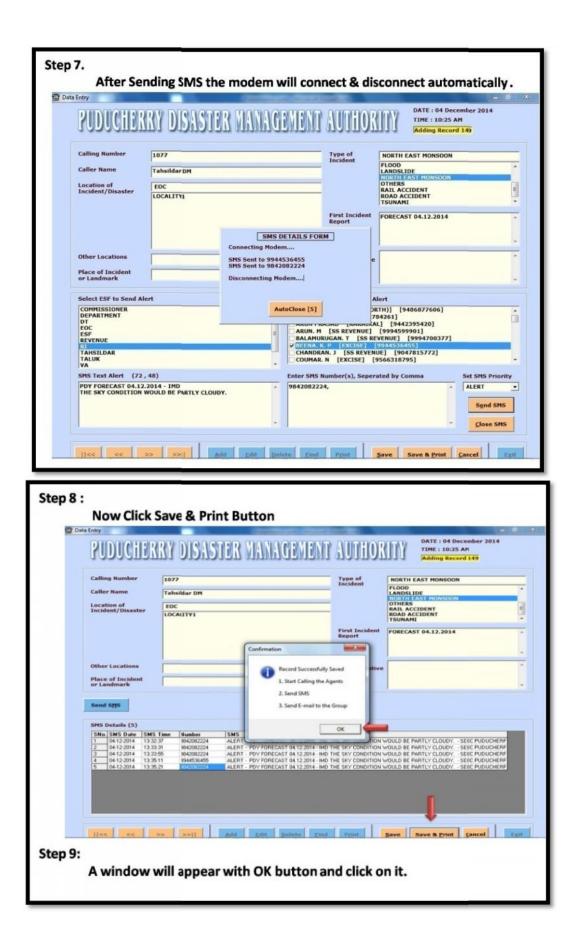
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	Concern Administrative District Authority		
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Other Locations			Concern Administrative District			
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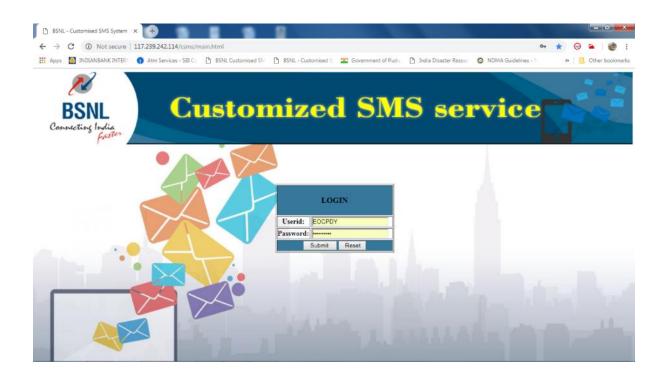
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Procedure for sending SMS on BSNL Customized SMS Service

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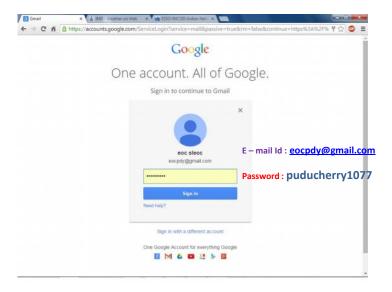


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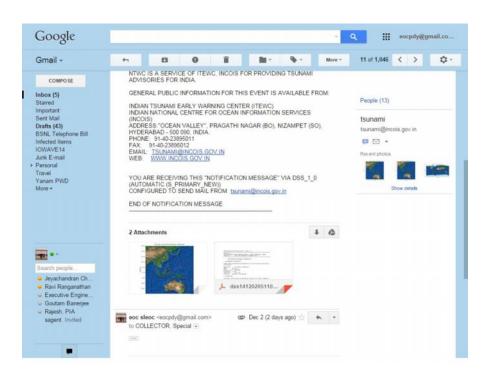
Procedure for Operation Email - SEOC





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Infected Items	🖂 🚖 🧰 me (2)	Rainfall Data 02-12-2014 - Forwarded message From: eoc sleec reocp	Dec 2
IOWAVE14 Junk E-mail	📋 🔅 📒 me	IMD Reports for print @	Dec 1
Personal	📋 🏫 😑 SURESHRAJ ARUMUGAM	Daily damage report gp	Dec 1
Travel Yanam PWD	[] ☆ 👝 me	Oulgaret Rainfall report 01.12.2014 - Sir, Please find the attached the cogs	Dec 1
More =	🖂 🕸 👝 me (2)	Rainfall report from 29-11-2014 to 01-12-2014 - Forwarded message F	Dec 1
	🗇 🕆 😑 me	Rainfall Data 30.11.2014 - Daily Report on Rainfall Date of Reporting	Nov 30
	🖽 🏫 😑 те	end reports for print gp	Nov 29
	🗀 🞲 😑 me	Situation Report @	Nov 29
	🖽 🚖 💼 me	Oulgaret Rainfall Data 29.11.2014 - Sir, Please find the attached the or con	Nov 29
	🖂 🚖 😑 me (2)	Rainfall Data 29 11 2014 - Forwarded message From: eoc sleoc -seec	Nov 29
108V1 -	📋 🚖 🍺 me	IMD Reports for print @	Nov 28
Seanth people	📋 🚖 😑 K KUMARAVEL Kumaravel	Fwd: Information required - Forwarded message From: Ajay «ajay@in»	Nov 28
🐱 Jeyachandran Ch	📋 💠 📄 SURESHRAJ ARUMUGAM	Daily damage report op	Nov 28
 Ravi Ranganathan Executive Engine 	□☆□ me	Fishermen Warning 28 11 2014 - IMD - WARNING FOR FISHERMEN	Nov 28
Goutam Banerjee	D A D me	SATELLITE IMAGE 28.11.2014 3.15Z - IMD -	Nov 28
u Rajesh, PIA	🖂 🚖 👝 me	Oulgaret Rainfall report 28.11.2014 - Sir, Please find the attached the - gp	Nov 28
sagent Invited	🖂 🕆 📁 me	Rainfall Data 28.11.2014 - GOVERNMENT OF PUDUCHERRY DEPA	Nov 28
	🗇 🕁 👝 aray	Procedures for procurement of SAT phones-OSDMA - Sir. As per your go	Nov 27
	🗇 ☆ 👝 patvenky	Proforma invoice - SinMadam, Herowith we have attached the Proform op	Nov 27
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VHF Operating Procedure

Individual Radio Call

STEP 1-PRESS THE PTT+ DIAL THE NUMBER IN THE MIC PADe.g: 2012 AND RELEASE THE PTT



STEP 2 - YOU WILL RECEIVE THE ACKNWOLDEMENT OF LONG BEEP TONE FOR DECODING OF ID IN THE REMOTE VILLAGE CALLED

STEP 3 - WAIT FOR 12 SECONDS FOR SIREN TO END AT THE CONCERN VILLAGE IS DIALED

STEP 4-THEN YOU CAN STARTS COMMUNICATING MESSAGETO THE CONCERN VILLAGE

NOTE: If you dialed a village, it will be automatically tuned with all radios in line department for 30 minutes from the time of dialing / no need to dial a village again and again.

GROUP RADIO CALL (call all villages and the line department)

NOTE: In case of emergency, if you want to communicate to all the villages in single dialing

Please follow this instruction

STEP 1 - PRESS PTT + DIAL THE NUMBERS AAA 2 AND RELEASE THE PTT

- **STEP 2** WAIT FOR 12 SECONDS FOR SIREN TO END
- **STEP 3** THEN YOU CAN START COMMUNICATING

List VHF Radios in Line Dept and Dial Numbers:

The UT of Puducherry has established 37 VHF in the Puducherry District, 19 VHF systems in the Puducherry coastal villages and 18 VHF in the line departments. The VHF sets details with dial numbers are following below:

Sl.No	Name of the Location	ID/NO
1.	Chief Secretariat	999 B
2.	Puducherry Collectorate	777 B
3.	Puducherry District EOC	555 B
4.	State EOC	888 B
5.	Sub Collector Rev – North	666 B
6.	Sub Collector Rev – South	444 B
7.	Pondicherry Taulk Office	333 B
8.	Olugarpet Taulk Office	222 B
9.	Villiyanur Taulk Office	111 B
10.	Bahour Taulk Office	100 B
11.	Fisheries Department	200 B
12.	Puducherry Municipality	300 B
13.	Oulgarpet Municipality	400 B
14.	Electricity Department	500 B
15.	PWD Department	600 B
16.	Local Administration	700 B
17.	Health Department	800 B
18.	Divisional Fire Officer	900 B

Note: If you start pressing the PTT it will be automatically connected with the all line departments, no need to dial the numbers mentioned above.

Village VHF radio & Early Warning System, Dialing Numbers in Puducherry region:

SL	Name of the Village	VHF radio Location	ID/NO
NO			
1.	VAITHIKUPPAM	Patchaivazhiamman Koil, Vaithikuppam	2012
2.	SOLAI NAGAR(NORTH)	PonniyammanTemple Salai Street, Solai Nagar	2022
3.	KURUSUKUPPAM	Community Hall, Kurusukuppam	2032
4.	SOLAI NAGAR(SOUTH)	GPS Solai Nagar Pada Salai St	2042
5.	DUBRAPET	Ezhaimariamman Kovl, Durapet	2052
6.	OUPPALAM	Govt Primary School, Netahaji Nagat - II	2062
7.	VAMPAKEERA PALAYAM	Angalammam Koil, Vampakeera palayam	2072
8.	VEERAMPATTINAM	Singaravelar Centre, Veeramapattinam	2082
9.	CHINNA VEERAMPATTINAM	Radio Station, Chinna Veerampattinam	2092
10.	PUDUKUPPAM	Community Hall, Pudukuppam	2102
11.	NALLAVADU (NORTH)	Anganwadi, Nallavadu (north)	2112
12.	NALLAVADU (SOUTH)	Anganwadi, Nallavadu (South)	2122
13.	KANAGA CHETTIKUPPAM	Vanoli Mandram, Anganwdi, Building, West Side of GPS	2132
14.	PERIA KALAPET	M.S. Swaminathan Research Foundation, Gandhariamman koil	2142

		Street, Periakalapet	
15.	CHINA KALAPET	Anganwadi next to Muthumariamman Koil Street, Chinnakalapet	2152
16.	PILLAICHAVADY	Blind School, Pillaichavady	2162
17.	PANNI THITTU	Pannithittu Grama, Panchayat Building, Pannithittu	2172
18.	NARAMBAI	Nagamuthu Mariamman Koil	2182
19.	MURTHY PUDUKUPPAM	Anganwadi Centre, Murthy Pudukuppam	2192

Sat Phone

A satellite telephone, satellite phone or satphone is a type of mobile phone that connects to orbiting satellites instead of terrestrial cell sites. They provide similar functionality to terrestrial mobile telephones; voice and SMS are supported through systems.

Operating Procedure of Sat Phone

Normal Operation: Hold the phone as you would normal telephone. Rotate the antenna to the left detent, and make sure the antenna is fully

extended. The antenna should be vertical to the ground and have a clear unobstructed view of the sky.

Tips on Efficient Operation: For your phone to operate most efficiently:

- Rotate and extend your antenna fully.
- Make sure the antenna has a clear unobstructed view of the sky.
- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.
- Can be uses as normal cell phone.

Sl.No	Designation / Office	Sat Phone Number
1.	Hon'ble Lieutenant Governor, Puducherry	8991115254
2.	Chairman, State Disaster Management Authority	8991115264
3.	Chief Secretary, Puducherry	8991115265
4.	Commissioner-cum-Secretary (Disaster Management), Puducherry	8991115266
5.	District Collector, Pudcuherry	8991115257
6.	District Collector, Karaikal	8991115259
7.	Regional Administrator, Mahe	8991115258

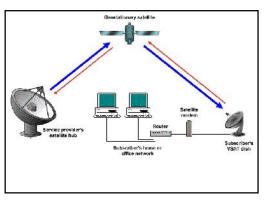
The following SAT Phone numbers are available and functioning in the U.T of Puducherry.



8.	Regional Administrator, Yanam	8991115255
9.	Deputy Collector (Revenue) North, Puducherry	8991115263
10.	Deputy Collector (Revenue) South, Puducherry	8991115262
11.	Sub / Deputy Collector (Revenue), Karaikal	8991115260
12.	State Emergency Operation Centre, Puducherry	8991115256
13.	District Emergency Operation Center, Karaikal	8991115261

V-SAT

A very small aperture terminal (VSAT) is a two-way satellite ground station with a dish antenna that is smaller than 3.8 meters. VSATs access satellites in geosynchronous orbit or geostationary orbit to relay data from small remote Earth stations (terminals) to other terminals (in mesh topology) or master Earth station "hubs".



The VSAT telephone and internet connection was installed in U.T of Puducherry at Puducherry

SEOC and Karaikal EOC. The numbers are following below:

Sl.No	Place	Hub Number
1	Puducherry	81627
2	Karaikal	81628
3	Chennai	81742, 81743
4	Thiruvananthapuram	81356 ,81357
5	Visakhapatnam	81502, 81503

Sl.n o	State	District	EOC Categor y	ATA CUG Numbers
1	MHA	New Delhi	HQ	81494, 81495
2	NDMA	New Delhi	HQ	81350, 81351
3	NDRF	New Delhi	HQ	81492, 81493
4	Andaman & Nicobar			
4	Island	Port Blair	SEOC	81496, 81497
5	Andaman & Nicobar			
5	Island	Nicobar	DEOC	81498, 81499
6		Hyderabad		
0	Andhra Pradesh	(Kunchanpalli)	SEOC	81442, 81443
7	Andhra Pradesh	Srikakulam	DEOC	81392, 81393
8	Andhra Pradesh	Visakhapatnam	DEOC	81502, 81503
9	Andhra Pradesh	Nellore	DEOC	81504, 81505
10	Arunachal Pradesh	Itanagar	SEOC	81506, 81507
11	Arunachal Pradesh	Anjaw	DEOC	81508, 81509

Sl.n o	State	District	EOC Categor y	ATA CUG Numbers
12	Arunachal Pradesh	Changalang	DEOC	81510, 81511
13	Arunachal Pradesh	Dibang Valley	DEOC	81512, 81513
14	Assam	Dispur	SEOC	81448, 81449
15	Assam	Cacher	DEOC	81404, 81405
16	Assam	Barpetta	DEOC	81514, 81515
17	Assam	Dhemaji	DEOC	81516, 81517
18	Bihar	Patna	SEOC	81518, 81519
19	Bihar	Araria	DEOC	81520, 81521
20	Bihar	Darbhanga	DEOC	81522, 81523
21	Bihar	Madhubani	DEOC	81524, 81525
22	Chandigarh	Chandigarh[c]	SEOC	81526, 81527
23	Chatisgarh	Raipur	SEOC	81528, 81529
24	Chatisgarh	Durg	DEOC	81530, 81531
25	Chatisgarh	Korba	DEOC	81532, 81533
26	Dadra & Nagar Haveli	Silvassa	SEOC	81534, 81535
27	Daman & Diu	Daman	SEOC	81536, 81537
28	Daman & Diu	Diu	DEOC	81538, 81539
29	Delhi	New Delhi	SEOC	81540, 81541
30	Delhi	North East Delhi	DEOC	81542, 81543
31	Delhi	South Delhi	DEOC	81440, 81441
32	Goa	Panji (North Goa)	SEOC	81544, 81545
33	Goa	South Goa	DEOC	81394, 81395
34	Gujarat	Gandhi Nagar	SEOC	81410, 81411
35	Gujarat	Bharuch	DEOC	81402, 81403
36	Gujarat	Kutch	DEOC	81412, 81413
37	Gujarat	Surat	DEOC	81406, 81407
38	Haryana	Chandigarh	SEOC	81546, 81547
39	Haryana	Gurgaon	DEOC	81548, 81549
40	Haryana	Panipat	DEOC	81550, 81551
41	Himachal Pradesh	Shimla	SEOC	81552, 81553
42	Himachal Pradesh	Mandi	DEOC	81554, 81555
43	Himachal Pradesh	Kangra	DEOC	81556, 81557
44	Jammu & Kashmir	Srinagar	SEOC	81558, 81559
45	Jammu & Kashmir	Budgam	DEOC	81560, 81561
46	Jammu & Kashmir	Pulwama	DEOC	81562, 81563
47	Jharkhand	Ranchi	SEOC	81366, 81367
48	Jharkhand	Deoghar	DEOC	81382, 81383
49	Jharkhand	Dhanbad	DEOC	81364 ,81365
50	Jharkhand	East Singhbhum	DEOC	81378, 81379
51	Karnataka	Bengaluru	SEOC	81358, 81359
52	Karnataka	Mangaluru	DEOC	81396, 81397

Sl.n o	State	District	EOC Categor y	ATA CUG Numbers
53	Karnataka	Uttara Kannada	DEOC	81564, 81565
54	Kerala	Thiruvananthapuram	SEOC	81356 ,81357
55	Kerala	Ernakulam	DEOC	81352, 81353
56	Kerala	Idukki	DEOC	81370, 81371
57	Kerala	Wayanad	DEOC	81374, 81375
58	Lakshadweep	Kavaratti	SEOC	81566, 81567
59	Madhya Pradesh	Bhopal	SEOC	81360 ,81361
60	Madhya Pradesh	Jabalpur	DEOC	81376, 81377
61	Madhya Pradesh	Hoshangabad	DEOC	81362, 81363
62	Maharashtra	Mumbai	SEOC	81568, 81569
63	Maharashtra	Pune	DEOC	81570, 81571
64	Maharashtra	Raigarh	DEOC	81572, 81573
65	Maharashtra	Ratnagiri	DEOC	81574, 81575
66	Manipur	Imphal	SEOC	81576, 81577
67	Manipur	Chandel	DEOC	81578, 81579
68	Manipur	Churachandpur	DEOC	81580, 81581
69	Manipur	Senapati	DEOC	81582, 81583
70	Manipur	Tamenglong	DEOC	81584, 81585
71	Meghalaya	Shillong (East Khasi Hills)	SEOC	81446, 81447
72	Meghalaya	East Garo Hills	DEOC	81438, 81439
73	Meghalaya	West Jaintia Hill	DEOC	81586, 81587
74	Meghalaya	West Garo Hills	DEOC	81430, 81431
75	Mizoram	Aizawl	SEOC	81466, 81467
76	Mizoram	Champhai	DEOC	81588, 81589
77	Mizoram	Lawngtlai	DEOC	81590, 81591
78	Mizoram	Mamit	DEOC	81592, 81593
79	Nagaland	Kohima	SEOC	81594, 81595
80	Nagaland	Dimapur	DEOC	81400, 81401
81	Nagaland	Mon	DEOC	81596, 81597
82	Nagaland	Tuensang	DEOC	81598, 81599
83	Odisha	Bhubaneswar	SEOC	81432, 81433
84	Odisha	Cuttak	DEOC	81408, 81409
85	Odisha	Jajpur	DEOC	81624, 81625
86	Odisha	Khorda	DEOC	81388, 81389
87	Pudducherry	Puducherry	SEOC	81626, 81627
88	Pudducherry	Karaikal	DEOC	81628, 81629
89	Punjab	Chandigarh	SEOC	81704, 81705
90	Punjab	Patiala	DEOC	81706, 81707
91	Punjab	SAS Nagar	DEOC	81708, 81709
92	Rajasthan	Jaipur	SEOC	81710, 81711

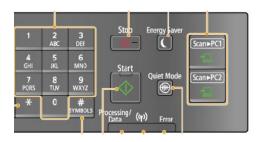
Sl.n o	State	District	EOC Categor y	ATA CUG Numbers
93	Rajasthan	Alwar	DEOC	81712, 81713
94	Rajasthan	Jodhpur	DEOC	81714, 81715
95	Sikkim	Gangtok(East Sikkim)	SEOC	81716, 81717
96	Sikkim	North Sikkim	DEOC	81718, 81719
97	Sikkim	South Sikkim	DEOC	81730, 81731
98	Tamil Nadu	Chennai	SEOC	81742, 81743
99	Tamil Nadu	Kanchiipuram	DEOC	81744, 81745
100	Tamil Nadu	Tiruvallur	DEOC	81380, 81381
101	Tamil Nadu	Tirunelveli	DEOC	81372, 81373
102	Telengana	Hyderabad	SEOC	81500, 81501
103	Telengana	Khammam	DEOC	81354, 81355
104	Telengana	Mahabub Nagar	DEOC	81762, 81763
105	Tripura	Agartala	SEOC	81764, 81765
106	Tripura	Dhalai	DEOC	81766, 81767
107	Tripura	North Tripura	DEOC	81768, 81769
108	Tripura	South Tripura	DEOC	81770, 81771
109	Uttarakhand	Dehradun	SEOC	81386, 81387
110	Uttarakhand	Rudraprayag	DEOC	81398, 81399
111	Uttarakhand	Chamoli	DEOC	81772, 81773
112	Uttarakhand	Pithoragarh	DEOC	81390, 81391
113	Uttar Pradesh	Lucknow	SEOC	81774, 81775
114	Uttar Pradesh	Basti	DEOC	81776, 81777
115	Uttar Pradesh	GautamBuddh Nagar	DEOC	81778, 81779
116	Uttar Pradesh	Varanasi	DEOC	81780, 81781
117	West Bengal	Kolkata	SEOC	81782, 81783
118	West Bengal	East Medinipur	DEOC	81784, 81785
119	West Bengal	South 24 Pargana	DEOC	81786, 81787
120	West Bengal	North 24 Pargana	DEOC	81794, 81795

Procedure for Operating FAX

- Once your fax is on and configured, then you will be ready to send your fax
- 2. To send a fax with your fax machine:
- 3. Place the document you want to send in the document feeder. There is usually a small icon that will show which is "face up" for sending your document.



- 4. Enter the fax number you want to send to, including and extensions to dial externally, and any international dialing codes
- 5. Press START
- 6. Wait for the fax to finish scanning and sending your document
- 7. Take your confirmation page
- 8. Take your original document with you



ANNEXURE-1

Contact Details of UTPDMA

Sl.No	Name Tvl	Contacts
	Shri. V. Narayanasamy	R:0413-2339099
1.	Hon'ble Chief Minister cum Chairperson UTPDMA	M: 94432-33909
	T. Djeamourthy,	
2.	Member of legislative assembly, Ariankuppam,	R: 2600310
	Member UTPDMA	
	A. Geetha Anandan,	
3.	Member of legislative assembly, Neravy-T.R	9443408888
	Pattinam, Member UTPDMA	7473400000
	Dr. V. Ramachandran	R :0490-2358825
4.	Member of legislative assembly, Mahe	9496404293
	Member UTPDMA	, , , , , , , , , , , , , , , , , , , ,
	Malladi Krishna Rao,	R: 0884-321999
5.	Member of legislative assembly, Yanam	9442646666
	Member UTPDMA	
	Head Department of Coastal Disaster Management	0.40.4000.000
6.	Division, Central University, Puducherry	9434288252
	Member UTPDMA	
7	Director, Department of Science, Technology &	2201256
7.	Environment, Puducherry Member UTPDMA	9443716026
	Director, JIMPER	
8.	Member UTPDMA	2272380
	Dr. G. Gerald Moses	
	Head Department of Civil Engineering, PEC,	
9.	Puducherry	9442189106
	Member UTPDMA	
	Ashwani Kumar, I.A.S.,	2224145 /
10.	Chief Executive Officer –ex - Officio	2334145 /
	The Chief Secretary to Government –cum-	2335512 9810652383
	Chairperson of State Executive Committee	2010032303

Sl.No	Name Tvl	Contacts	
1.	Ashwani Kumar, I.A.S.Chairperson The Chief Secretary to Government	2334145 / 2335512 9810652383	
2.	Anbarasu, I.A.S. Member Development Commissioner	2334144 9868020552	
3.	Dr. V. Candavelou, I.A.S, Member The Secretary (Finance)	2233306 8056622722	
4.	Dr. V. Candavelou, I.A.S, Member The Secretary (Health)	2233306 8056622722	
5.	P. Jawahar, I.A.S. Member The Secretary (Local Administration)	2334036 9476007500	
б.	Devesh Singh, I.A.S Member The Secretary (Revenue)	2330700 / 2330326 9971654455	
7.	V. Shanmugasundaram, Member The Chief Engineer, Public Works Department	2338233 9842937090	
8.	Devesh Singh, I.A.S, Member Secretary The Secretary / Commissioner (Relief and Rehabilitation)	2330700 / 2330326 9971654455	
9.	9. The Additional Secretary (Relief and Rehabilitation) [A post to be newly created in the rank of PCS(Junior Administrative Grade) and till the creation or/and in the absence of such post, the Additional Secretary (Revenue) will function as Director].		

Contact Details State Executive Committee of Puducherry

Contact Details of Puducherry DDMA Chairperson & Members

Sl.No	Name Tvl	Contacts	
1.	Chaudhari Abhijit Vijay, I.A.S, Chairperson District Collector, Puducherry	2299501 2278691 9444860663	
2.	Chairman, Co- Chairperson -I Puducherry Municipality	-	
3.	Chairman, Co- Chairperson -II Oulgaret Municipality	-	
4.	Apoorva Gupta, Member The Senior/Additional Senior Superintendent of Police (L&O)	2205303 9502931831	
5.	Dr. K.V Raman, Member Director, Health And Family Welfare Services	2229350 9443147344	
6.	G. Malarkannan, Member Director, Local Administration	2336469 9488366099	
7.	V. Shanmugasundaram, Member The Chief Engineer, Public Works Department	2338233 9842937090	
8.	The Deputy Collector (Disaster Management) and Chief Executive Officer of the District Authority, Puducherry.		

Important Contact Numbers

Sl.	Name and Designation	Contact Numbers					
No.	Tvl.	Office	Resi.	Mobile	Fax		
1.	Dr. Kiran Bedi, Hon'ble Lieutenant Governor	2334051	2334050	-	2334025		
2.	Shri. V.Narayanasamy Hon'ble Chief Minister	2333399 2232222	2339099	9443233909	2333135		
3.	Shri. M.O.H.F. Shahjahan Hon'ble Revenue Minister	2337722 2341414	2223324	9952407120	2224954		
4.	Shri Ashwani Kumar, I.A.S. Chief Secretary	2334145 2335512	-	9810652383	2337575		
5.	Shri A. Anbarasu, I.A.S Development Commissioner	2334144	-	9868020552	2334144		
6.	Shri G. Theva Neethi Dhas, I.A.S Secretary to Lieutenant Governor	2334085	-	9489267479	2334025		
7.	Shri Devesh Singh, I.A.S Relief-cum-Rehabilitation Commissioner-cum- Secretary (Revenue)	2330700 2330326	-	9971654455	2330700		
8.	Chaudhari Abhijit Vijay, I.A.S Special Secretary(Revenue)-cum- District Collector, Puducherry	2299501	-	9444860663	2299588		
9.	Sunil Kumar Gautam, IPS DGP	2334006 2336149	2334002 2342828	9489205000 9868885588	2336149		
10.	Apoorva Gupta, IPS Sr. Supdt. of Police (L&O)	2205303	2231359	9489205002 9502931831	2205304		
11.	S. Manicka Deepan, RA Mahe	0490- 2332222 0490- 2333235		9447732720	0490- 2336700		
12.	D. Subramanieswarao, RA Yanam	0884- 2321223 0884- 2325101		9440204797	0884- 2321843		
13.	Pankaj Kunar Jha, Director, Puducherry State Executive Committee	2341873		9442154664			
14.	N. Tamilselvan, Deputy Collector, Puducherry State Disaster Management Authority	2299515		9442485185			
15.	B.Thillaivel, Deputy Collector (Revenue) North	2248686	-	9443383418	2248759		
16.	N.Udaykumar Deputy Collector (Revenue) South	2667668	-	9443383419	2667500		

Sl.	Name and Designation	Contact Numbers				
No.	Tvl.	Office	Resi.	Mobile	Fax	
17.	Surendar Singh Yadav, IPS Inspector General of Police		-	9818099089		
18.	Dr. V.J. Chandran IPS Deputy Inspector General of Police	2231318 2349333	2200367	9489205003 9894067835		
19.	Rachna Singh PPS SP (North)	2276584 2272581	2231391	9489205006 8110940804	-	
20.	VT. Abdul Raheem PPS SP (South)	2602074	-	9489205007 9443059899	-	
21.	S. Venkatasamy, PPS SP (East)	2224125 2338756	2210538	9489205005 9655673731	-	
22.	B. Ranganathan, PPS SP (West)	2665100	-	9843059100	-	
23.	V. Shanmugasundaram Chief Engineer, PWD	2342662 2338233		9842937090	2331815	
24.	D. Ravi, Superintending Engineer-I, Electricity Department	2334277 Control room 2339532	-	9489080301	2331556	
25.	R. Murali Superintending Engineer-II, Electricity Department	2343687	-	9489080302	-	
26.	T. Gopalakrishnan Superintending Engineer-III, Electricity Department	2339532		9489080303		
27.	G. Malarkannan, Director of LAD, Puducherry	2336469	-	9488366099	2225628	
28.	T. Sudhakar., Commissioner Puducherry Municipality	2334074	-	7094236114	2333825	
29.	M. Kandasamy, Commissioner Oulgaret Municipality	2200812	-	9443371671	2201515	
30.	P. Kaliyamurthy, Commissioner, Ariyankuppam Commune Panchayat	2601376	-	9443389739	2600711	
31.	S. Muthu Lingam, Commissioner, Bahour Commune Panchayat	2633438	-	9443363376	2634458	
32.	P. Seetharaman, Commissioner, Mannadipet Commune Panchayat	2640161	-	9443364016	2640622	
33.	A. Manohar, Commissioner, Nettapakkam Commune Panchayat	2699108	-	9443369198	2698555	
34.	P. Kaliyamurthy, Commissioner Villianur Commune Panchayat	2666326	-	9443353282	2660401	

Sl.	Name and Designation	Contact Numbers				
No.	Tvl.	Office	Resi.	Mobile	Fax	
35.	K. Ilango, Add. District Fire Officer,Fire Services Department	2251677	2240338	9894193855	2251677	
36.	K.V. Raman, Director, Health	2249350	-	9443349445	2249351	
37.	R. Munisamy, Director, Fisheries	2228761	-	9994490170	2220614	
38.	L. Kumar, Director of Education	2205566 2207201		9486267824	2205930	
39.	E. Vallavan, Director of Civil Supplies & Consumer Affairs	2253345	_	7708444179	2252960	
40.	Dr. B. Ramakichenin@Balagandhi Director of Agriculture	2336977, 2336543	-	8300123763	2337121	
41.	Dr. A.V. Subba Rao Director of Animal Husbandry	2201328	2348196	9488819885	2206890	
42.	S. Yeswanthaiah, Director Dept. of Women & Child Dev.	2244964 2242621	-	9443406554	22244964	
43.	K.Sarangapani, Director, Social Welfare Department	2205871 2205872		9677969704	2206762	
44.	D. Ragunathan, Director, Adi Dravidar Welfare Dept., Puducherry	2275681	-	9442030953	2275681	

CI	Name	Name Designation		Phone Numbers 04368			
Sl.no	Tvl	Designation	Mobile	Office	Fax		
1.	R. Kesavan I.A.S	Collector	9443124852	222025 222444	228070		
2.	Rahool Alwal, IPS	Senior Superintendent of Police, Karaikal	9489205301 9000705558 8765919779	223238			
3.	(Vacant)	Add. Collector		227890	228070		
4.	A.Vikranthraja I.A.S	Deputy- Collector	9443124851	222467	224290		
5.	(Vacant)	Deputy Secretary DM, Karaikal					
6.	Dr. Narayanan	DD (Immn.), Health Department	9443071362	230640			
7.	G.Elanchezhiyan	Superintending Engineer, PWD	9842945546	228262			
8.	Rajesh Sanyal	EE – V, Electricity Department	9489080350	222694			
9.	B. Revathy	Deputy Director, Civil Supplies &Consumer affairs.,(i/c)	9865594426	222718			
10.	G. Nadesapillai	Dy. Director, Fisheries Department	9944501370	222616 222630			
11.	K. Mathialagan	Add. Director, Agriculture	9487619411	230679 230179			
12.	Dr. G Latha Mangeshkar	Jt. Director, Animal Husbandry Dept.	9442511540	222421			
13.	P. Sathya	Assistant Director, Social Welfare Department	9626335821	223026			
14.	A. Marimuthu	Station Officer (i/c) (Fire Service), Karaikal & Surakudy	7598536008	230101 230112			
15.	P. Palanisamy	Regional Transport Officer	9444931693	222729			
16.	B. Revathy	Civil Supply	9865594426	230623			
17.	L. Poyadamurthy	Tahsildar, Taluk Office Karaikal	9843289303	222637			
18.	Muthu	Tahsildar, Taluk Office Thirunallar	9487032301	236100			
19.	Manikandan Namboothiri	Deputy Tahsildar DM	7094898618				
20.	Karaikal Municipality	Commissioner	9443384585	222427			
21.	Kottucherry Commune	Commissioner	9443365451	265451			
22.	Thirunallar Commune	Commissioner	9443376630	236630			
23.	Neravy Commune	Commissioner	944338584	238584			
24.	Nedungadu Commune	Commissioner	9443361282	261282			
25.	T.R.Pattinam Commune	Commissioner	9443364961	233479			

Important Official Telephone Numbers – Karaikal District

Sl.no	no Name Designation		Phone Numbers 04368)		
	1 11		Mobile	Office	
1	S. Manicka Deepan,	Regional Administrator	9447732720	2332222 2333235	
·)	C.H. Radhakrishna	Superintendent of Police	9447488994	2332513	
1	•	Dy. Director, Agriculture Department	9446335403	2334525	
Δ		Asst. Engineer, Electricity Department,	9446084289	2335666	
5	Dr. S. Premkumar	Dy. Director (Health)	9400117182	2332225	
6.		Executive Engineer P.W.D.		2321273 2332524	
7.	V Shansa	Civil Supplies Officer Civil Supplies Department	9895980185	2332370	
8		Station Officer (i/c), Fire Station	9846502541	2332500	
9.	N. Shajima	Asst. Director of Fisheries	7560866017		
	S. Suriyanarayanan	Chief Educational Officer,	9442033519	2332613	
11.	SWO	Social Welfare		2332560	
12.	P. Aligalatie	Motor Vehicle Inspector, Transport Department	9745683001		
13		Veterinary Dispensary, Animal Husbandry Dept.	9943997922	2337787	
14.	Aman Sharma	Commissioner, Mahe Municipality	856105413 2	2332233	

Important Official	Telephone Numbers –	Yanam Region	(STD - 0884)
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Sl.No	Name Tvl	Designation	Phone Numbers 04368)		
	1 VI		Mobile	Office	
1.	D. Subramanieswarao	Regional Administrator	9440204797	2321223 2325101	
2.	Nitin Gavhal	Superintendent of Police	9515989922	2324800	
3.	Siva Sankara Murugan	Dy. Director, Agriculture Department	9949941445	2321922	
4.	T.Raghavo Rao	Asst Engineer, Electricity	7382605061	2321274	
5.	Dr.M.V.S. Prasad	Dy. Director, (Health)	9809985437	2321224	
6.	H. Ramadass	Executive Engineer, PWD	9486160090	2321273	
7.	U. Srinivasa Rao	Civil Supply Department	9989806989	2325127	
8.	N Nageswara Rao	Station Officer (i/c), Fire Department	9441710134	2321288	
9.	D. Gontheyya	Inspector, Fisheries and Fisherman Department	9441328634	2321631	
10.	Kale Sai nath	Office of the Delegate to DSE		2321230	
11.	Ch. Ramajogi	Social Welfare Department	9989517079	2321319	
12.	J. Ravi Chandran	Motor Vehicle Inspector	9100201402		
13.	Dr. K.Coumarane	Veterinary Dispensary Animal Husbandry Dept.	9443535255	2324031	
14.	G Gowri Saroia	Commissioner, Municipality		2323035	

ESF	Details of ESF (Emergency Support Function)	Name of the team leader & Department Tvl	Mobile Number	Contacts	Toll free/control room No.
3,6 & 8	Emergency Public Information, Help line & Warning Evacuation Damage Assessment	Chaudhari Abhijit Vijay, I.A.S District Collector	9444860663	Off : 2299501 / 2278691 Fax : 2299588 Mail : dcrev.pon@nic.in	1077 1070
1	Communication	Mahesh Kumar Barnwal, PPS	8144117830	Off : 2334368/2224083 Fax : 2336149 Mail : sspci.pon@nic.in	100 1031
2	Emergency Medical Service and Public Health	K.V Raman, Director Dept. of Health & Family Welfare Service	9443147344	Off : 2229350 Fax : 2339351 Mail : <u>dms.pon@nic.in</u>	0413108 / 2224038 2225038 / 2225039 2336050
4 & 14	Search & Rescue Fire fighting & Hazardous material Response	K. Ilango, Divisional Fire Officer	9894193855	Off : 2251677 Tele Fax :2251677 Mail: fire.pon@nic.in, pondyfireservice@gmail.com	101
5	Transport	A. S Sivakumar, Transport Commissioner	8526511270	Off : 2280130 Tele Fax : 2280130 Mail : <u>tc.pon@nic.in</u>	2280170 / 2280130
7 & 13	Debris Clearance & Equipment Support, Public Works Engineering	V. Shanmugasundaram, Chief Engineer	9842937090	Off : 2338233 Fax : 2331815 Mail : cepwd.pon@nic.in	2336395 / 2336394
9	Relief camps	S. Yeswanthaiah Director, Department of Women and child Development	9443406554	Off : 2242621 Tele Fax : 2244964 Mail : <u>wcd.pon@nic.in</u>	2244964 / 2242621 2243181
10	Food and civil Supplies	E. Vallavan, Director, Department of Civil Supplies	7708444179	Off : 2253345 Fax : 2252960 Mail : <u>civil.pon@nic.in</u>	
11	Water Supply and Sanitation	V. Sathyamurthi, SE-II, PWD	9442165585	Off : 2337090 / 2331107 Tele Fax : 2337090 Mail : <u>se2-pwd.pon@nic.in</u>	2336399 / 2337090

Details of ESF Team leaders, contact nos. and Control Room Nos.

12	Electricity	D.Ravi, S.E - I	9489080301	Off : 2334277 Fax : 2331556 Mail : <u>se1ped.pon@nic.in</u>	1912 2223874 / 2222273 2336361 / 2336363
15 A	Law and Order	Rachna Singh, PPS SP (North)	9489205006 8110940804	Off : 2276584 / 2272581 E-Mail : <u>spn.pon@nic.in</u>	100 1031
15 B	Law and Order	VT. Abdul Raheem, PPS SP (South)	9489205007 9443059899	Off : 2602074 Mail : <u>sps.pon@nic.in</u>	100 1031
15 C	Law and Order	Venkatasamy, PPS SP(East)	9489205005 9655673731	Off : 2224125/2338756 Mail : sp-east.py@gov.in	100 1031
15 D	Law and Order	B. Rangathan, PPS (West)	9843059100	Off : 2665100 Mail : <u>sp-west.py@gov.in</u>	100 1031
16	Social Welfare	K.Sarangapani Director of Social Welfare Department	9677969704	Off : 2205872 Tele Fax : 2206762 Mail : <u>socwel.pon@nic.in</u> directorofsocialwelfare@yahoo. com	

Control Room- Municipality and Commune Panchayat

SL. NO	MUNICIPALITY / COMMUNE	NAME	CONTACTS	MOBILE	E - MAIL	Control Room
1	Puducherry Municipality	T. Sudhakar	2334074 Fax : 2333825	7094236114	comrpm.pon@nic.i n	2227518
2	Oulgaret Municipality	M. Kandasamy	2200812 Fax : 2201515	9443371671 9443407852 (P)	om.pon@nic.in	220382
3	Ariyankuppam Commune Panchayat	P. Kaliyamurthy	2601376 Fax : 2600711	9443389739 9345427139 (P)	acp.pon@nic.in	2601376
4	Bahour Commune Panchayat	G. Savoundirajan	2633438 / 2633883 Fax : 2634458	9443363376 9894189750 (P)	bcp.pon@nic.in	2633438
5	Villianur Commune Panchayat	D. Arumugam	2666326 Fax : 2660401	9443353282 9443079393 (P)	vcp.pon@nic.in	2660401
6	Nettapakkam Commune Panchayat	A. Manogar	2699108 Fax : 2698555	9443369198 9442006272 (P)	ncp.pon@nic.in	2699108
7	Mannadipet Commune Panchayat	P. Seetharaman	2640161 Fax : 2640622	9443364016	mcp.pon@nic.in	2640161

Control Room Revenue Department

SL. NO	DEPARTMENT	CONTACT
1.	SEOC	1070 / 1077
2.	DCR N	2231256
3.	DCR S	2666364
4.	TALUK OFFICE PUDUCHERRY	2356314
5.	TALUK OFFICE OULGARET	2254449
6.	TALUK OFFICE VILLIANUR	2666364
7.	TALUK OFFICE BAHOUR	2633453

Control Room Line Department

SL. NO	DEPARTMENT	CONTACT
1.	LAD	2336469
2.	Forest	2204808
3.	Fisheries	2357761 2357708
4.	Indian Coast Guard	1554

Revenue Department Contact Details

SL.	NAME	DESIGNATION	CONTACT
NO	TVL	DESIGNATION	CONTACT
1.	DEVESH SINGH, IAS	SECRETARY (REVENUE), RELIEF-CUM-REHABILITATION	9971654455 2330700 2330326
2.	CHAUDHARI ABHIJIT VIJAY, IAS	DISTRICT COLLECTOR, PUDUCHERRY	9444860663 2299501 2299502 2278691
3.	R. KESAVAN, IAS	DISTRICT COLLECTOR, KARAIKAL	9443124852 04368-222025 04368-223303
4.	A. VIKRANTH RAJA, IAS	SUB-COLLECTOR (REVENUE) KARAIKAL	9443124851 04368-222467
5.	S. MANICKA DEEPAN	REGIONAL ADMINISTRATOR MAHE	9447732720 0490-2332222
6.	D. SUBRAMANIESWARAO	REGIONAL ADMINISTRATOR YANAM	9440204797 0884-2321223
7.	PANKAJ KUMAR JHA	DIRECTOR, STATE EXECUTIVE COMMITTEE	9442154664 2341873
8.	N. TAMILSELVAN	DEPUTY COLLECTOR, STATE DISASTER MANAGEMENT AUTHORITY	9442485185 2299515
9.	B. THILLAIVEL	DEPUTY COLLECTOR (REVENUE) NORTH	9443383418 2231250 / 2248686
10.	N. UDAYAKUMAR	DEPUTY COLLECTOR (REVENUE) SOUTH	9443383419 2667945 / 2667668
11.	P. MUTHUMEENA`	SPECIAL OFFICER	9442234784 2299503
12.	S. SIVAKUMAR	REVENUE OFFICER	9443658949 2299504
13.	V. BALAKRISHNAN	REVENUE OFFICER , DC(R) NORTH	9442250631 2231252
14.	A. SIVASANKARAN	REVENUE OFFICER DC(R) SOUTH	8680973607 2667668

Taluk Office Contact Details

SL.	NAME	DESIGNATION	CONTACT
NO	TVL	DESIGNATION	CONTACT
		TAHSILDAR	
1.	M. RAJESH KHANNA	TALUK OFFICE PUDUCHERRY	9486446899 2356314
2.	A. SURESHRAJ	TALUK OFFICE OULGARET	9626094844 2254449
3.	MATHEW FRANCIS	TALUK OFFICE VILLIANUR	9677335433 2666364
4.	G.S KARTHIKEYAN	TALUK OFFICE BAHOUR	7639714443 2633453
]	DEPUTY TAHSILDAR	
5.	RAVICHANDRAN	TALUK OFFICE PUDUCHERRY	9443434055 2356314
6.	SILAMBARASAN	TALUK OFFICE OULGARET	9003529817 8668119891 2254449
7.	GAJENDIRAN	TALUK OFFICE VILLIANUR	9486113900 2666364
8.	H.VIMALAN	TALUK OFFICE BAHOUR	9080093993 2633453

SI.No	Firka	Name Tvl	Designation and Office	Mobile
1.	Puducherry	N. Ravichandran	Deputy Tahsildar, Taluk Office Puducherry	9443434055
2.	Mudaliarpet	T. Ulaganathan	Deputy Tahsildar, O/o The Deputy Collector (Revenue) North	9443474110
3.	Ariyankuppam	Kalaimani	Deputy Tahsildar, PADCO, Puducherry	9345013864
4.	Oulgaret	Slimabarasan	Deputy Tahsildar, Taluk Office Oulgaret	9003529817
5.	Villianur	Gajendiran	Deputy Tahsildar, Taluk Office Villianur	9486113900
6.	Thondamanatham	D. Venkataraman	Deputy Tahsildar, O/o the Deputy Collector(Rev), South	9843435017
7.	Mannadipet	V. Nithiyanandam	Deputy Tahsildar, O/o the Deputy Collector(Rev), South	9442934449
8.	Kodathur	V. Shanmugam	O/o the Deputy Commissioner (Excise), Puducherry	9843184162 7010039392
9.	Bahour	H. Vimalan	Deputy Tahsildar, Taluk Office Bahour	9080093993
10.	Seliamedu	S.Sivaraj	O/o the Deputy Commissioner (Excise), Puducherry	9994774436
11.	Nettapakakm	D. Santhoche Coumar	Deputy Tahsildar, O/o the Deputy Collector(Rev), South	9600831830

Task Force Leader Contact Details - NEM 2018

]	Disaster Management Section and EOC Officials/Staffs				
	contact details				
SL.	NAME	DESIGNATION	CONTACT		
NO	TVL				
1.	CHAUDHARI ABHIJIT VIJAY, IAS	DISTRICT COLLECTOR, PUDUCHERRY	9444860663 2299501 2299502 2278691		
2.	PANKAJ KUMAR JHA	DIRECTOR, STATE EXECUTIVE COMMITTEE	9442154664 2341873		
3.	N. TAMILSELVAN	DEPUTY COLLECTOR, STATE DISASTER MANAGEMENT AUTHORITY	9442485185 2299515		
4.	S. SIVAKUMAR	REVENUE OFFICER	9443658949 2299504		
5.	V. MAHADEVAN	TAHSILDAR	954330432 2299550		
6.	VIBEESH K.K	DEPUTY TAHSILDAR	9443352328 2299544		
7.	RAVI PRAKASH	DEPUTY TAHSILDAR	9944536993 2299545		
8.	U. UDHAYARAJ	DEPUTY TAHSILDAR	9894888609		

			2299541
0	S. PRAVEENA	DEPUTY TAHSILDAR	9715263734
9.			2299546
10	PRASAD	HUMAN RESOURCE	9476089300
10.		HUMMINESOURCE	2299548
11.	B. BALANANDAN	DATA ENTRY OPERATOR	9787272224

Toll Free Numbers

The operational helpline toll free telephone numbers in Government Departments are following below:

Sl.No	Toll Free	Department	Purpose
1.	1070 / 1077	Department of Revenue and Disaster Management	Natural Calamities like Flood / Cyclone rescue Complaints
2.	1912	Electricity Department	Power Cut and Power Disaster
3.	108	Health Department	Emergency Ambulance Service
	100	Police Department	Police Emergency
	1031		Crime related Complaints
4.	1073		Traffic related Complaints
	1091		Women Complaints
	1093		Coastal Police Emergency assistance
5.	101	Fire Department	Fire / Flood / Disaster / Cyclone related Complaints
6.	1554	Indian Coast Guard	Maritime Rescue Sub-coordination Centre, Coast Guard

MINISTRY OF HOME AFFAIRS NEW DELHI

CONTROL ROOM	011-23093566
(DM DIVISION)	: 011-23093564
Fax	: 011-23438154
e-Mail	: <u>iocdm.mha@nic.ir</u> dirdm1@nic.in

NATIONAL DISASTER MANAGEMENT AUTHORITY (NDMA)

HELPLINE 011-1078 CONTROL ROOM: 011-26701728

Phone	•	011-26701700
Fax	•	011-26701729
e-Mail	•	controlroom@ndma.gov.in
Address	•	NDMA Bhawan,
		A-1, Safdarjung Enclave,
		New Delhi – 110029

<u>For all Weather related enquiries contact</u> <u>IMD CHENNAI</u>

Duty officer

Area Cyclone warning Centre (24 hours)

Phone	: 044-28271951
Fax	: 044-28271581
E-mail	: <u>acwctp@gmail.com</u>
Web	: imdchennai.gov.in

INDIAN TSUNAMI EARLY WARNING CENTER (ITEWC) – INCOIS

Phone	: 040-23895011
Fax	: 040-23895012
e-Mail	: tsunami@incois.gov.in
Web	: www.incois.gov.in

National Disaster Response Force (NDRF)

4 th BATTALION, NDRF, AROKKONAM			
Name	Designation	Contact No.	
Rekha Nambiar	Senior Commandant	M: 7358232058 / 9442105169 Res.:04177-246259	
Kapil Varma	Deputy Commandant	M: 9489615793	
Vijayan	Deputy Commandant	M : 07373280200	
	Office Address		
NDRF-4 th BATTALION SURAKSHA CAMPUS THAKKOLAM, ARAKKONAM, VELLORE DISTRICT – TAMIL NADU - 631152		Ph: 04177-246269 Fax:04177-246269 E-mail : tn04-ndrf@nic.in	
	NDRF – CONTROL ROO	OM NO	
Phone		04177-246594	
Fax		04177-246594	
Mobile		9442140269	

RAINFALL READING



Executive Engineer, Irrigation Division, PWD 2336399			
PUDUCHERRY	PWD, Irrigation, Sub -Div - II	2221001	
THIRUKANUR	PWD, Irrigation, Sub – Div- II	2221001	
PATHUKANNU	PWD, Irrigation, Sub- Div -I	2276282	
BAHOUR	PWD, Irrigation, Sub- Div- I	2633844	
KARAIKAL	SENTHIL, Junior Engineer Minor Irrigation, Central and Public Health	9842382235	
	PWD IRRIGATION, Sub - Div II	04368 - 222238	
MAHE	PWD IRRIGATION	0490 - 233254	
YANAM	PWD IRRIGATION	0884 -2321273	

	VEEDUR DAM			
Full Ca	Full Capacity : 605 MCFTFull Level : 32 Ft			
S.No	Name	Designation	Contact	
1	Shanmugam	Executive Engineer	9443019179	
2	Sumathy	Asst. Executive Engineer	9443539147	
3	Gnansegaran	Assistant Engineer	9842358400	
4	Senthil	Irrigation Assistant	9444333903	
5	Ezhumalai	Irrigation Assistant	9965811431	

Details of Dam around Puducherry District

	SATHANUR DAM			
Full Ca	pacity : 7321 MCFT		Full Level : 119 Ft.	
S.No	Name	Designation	Contact	
1	Manimohan	Executive Engineer	9443342646 6380780330	
2	Selvaraj	Assistant Engineer	9994695911	
3	Sathanur Dam	Office	04188-248243	
4	Thanrampattu Taluk	Office	04188-246400	

KRP DAM Full Capacity : 1666.29 MCFT Full Level : 52 F			
S.No	Name	Designation	Contact
1	Maiazhagan	Executive Engineer	9629883123
2	Syed Zahir Hussain	Assistant Engineer	9524930333
3	KRP Dam	Office	04343-
4	Krishnagiri Tahsildar	Office	04343-236050
5	KRP	Police Station	04343-240415

	DOWELSAWARAM BARRAGE			
S.No	Name Designation Contact			
1	R. Mohana Rao	Executive Engineer	9491058002	
2	Irrigation Department Control Room		0883-2417066	

ANNEXURE-II

Important Websites to watch frequently

Sl.No	Websites
1.	http://www.imd.gov.in
2.	http://imdchennai.gov.in
3.	www.incois.gov.in
4.	https://ndma.gov.in
5.	https://mha.gov.in

Mail

Sl.No	Mail
1.	seoc.pon@nic.in
2.	eocpdy@gmail.com

Telephone Numbers

Sl.No	TEL- NAME	TEL NUMBER
1	MOBILE – (sending SMS only)	9442288276
2		2251003
		2253351
3	TOLL FREE – 1077 (Incoming only)	2253356
	(;)	2253362
		2253364
4	TOLL FREE- 1070 (Incoming only)	2255996
6	OUTGOING	2253407
7	FAX & BROADBAND	2253408

Intercom

Sl.No	Intercom	Incoming / Outgoing
1.	200	Outgoing
2.	201	Outgoing
3.	204	Outgoing
4.	205	Outgoing
5.	206	Outgoing
6.	207	Outgoing
7.	213	Outgoing
8.	222	Incoming

	Equipments	Qty
1.	Server	1
2.	Desktop Computer	4
3.	Printer (Hp 2055dn)	1
4.	All in laser color printer with ADF scanner (TOSHIBA E2330C)	1
5.	Fax machine	1
6.	46" LCD TV	2
7.	32" LCD TV	2
8.	DTH with recording	1
9.	Projector	2
10.	GSM modem	1
11.	Speaker	2
12.	VHF	1
13.	Video Conferencing full Unit	
14.	Telephone	8
15.	Cordless Phone	1
16.	SIM – SMS	1
17.	EBPAX	1
18.	ADSL modem	1
19.	Network switch	1
20.	CISCO router (PSWAN)	1
21.	CISCO switch (PSWAN)	1
22.	VSAT full unit	1
23.	Genset (30Kva)	2
24.	Numeric UPS with 27 battery (10Kva)	1
25.	Aska Light	1
26.	Megaphone	8
27.	Phone recording System	1
28.	SATPhone	1
29.	AC	8

The equipments available at State Emergency Operation Centre, Puducherry

ANNEXURE-IV

S.NO	DADTICULADO OF DECISTEDO
5.NU	PARTICULARS OF REGISTERS
1.	Eoc Complaint Register By 1070/1077
2.	Turn duty staff daily log book register
3.	Outgoing phone calls register
4.	SMS register
5.	Register for closing of daily complaints in SEOC
6.	Register for category- wise complaints received in SEOC
7.	VHF Log book register
8.	Puducherry Municipality Complaint Register- 2018
9.	Oulgaret Municipality Complaint Register -2018
10.	Transport Register-2018
11.	PWD Complaint Register- 2018
12.	Electricity Complaint Register-2018
13.	Police Wireless Logbook Register-2018
14.	VSAT Log Books register-2018

Particulars of Register Maintained by SEOC

Attendance Registers

S.NO	ATTENDANCES
1	DT-Attendance Register
2	RI-VAO Attendance Register
3	EOC Staff Attendance Register
5	DIC Trainees Attendance Register

EOC REGISTERS FORMAT

EOC - Complaint Register Format (1077/1070)

Complaint No.	Date & time	Phon e No.	Name & Addres s	Descripti on of the call	Informed To	Status	Actio n Taken	latitude	longitude

VSAT – Log Book Format (81627)

Sl. No	Date & time	HubLocationnumberName	Informatio	on of the Calls	Status	Action Taken
-			IN	OUT		

VHF – Log Book Format

Sl. No	Date	Time	From whom message received	Mess	age	Informed to whom	Signature
•			C	In	Out		

SEOC Turn Duty Staff Daily Log Book Register

Sl. No	Name and Designation	Detail of Message	Remarks

Deputy Tahsildar Attendance Register

Date	Time IN	Name of the Deputy Tahsildar	Mobile Number	Time OUT	Signature

Turn Duty for Revenue Inspector/Village Administrative Officer - Attendance Register

Date	Time IN	Name & Designation	Office	contact Number	Time OUT	Signature

Puducherry Municipality Complaint Register Format

Sl. No	Complaint No:	Date &Time	Name of Complaint	Address and phone No:	Description of the call	Remark / Status
1						
2						

Oulgaret Municipality Complaint Register Format

Sl. No	Complaint No:	Date &Time	Name of Complaint	Address and phone No:	Description of the call	Remark / Status
1						
2						

PWD Complaint Register- 2018

Sl. No	Complaint No:	Date &Time	Address and phone No:	Description of the call	Remark / Status
1					
2					

Electricity Complaint Register-2018

Sl. No	Complaint No:	Date &Time	Name of Complaint	Address and phone No:	Description of the call	Remark / Status
1						
2						

Police Wireless Logbook Register-2018

Sl. No	Date &Time	Message From	Message:	Informed to	Remark
1					
2					

ANNEXURE-V

GOVERNMENT OF PUDUCHERRY DEPARTMENT OF REVENUE AND DISASTER MANAGEMENT FLOOD / HEAVY RAIN FALL REPORT [As on <u>DD.MM.YYY</u> at <u>HH.MM hrs]</u>

Name of State /UT - <u>PUDUCHERRY</u>

			Till date	Till date (during current monsoon season from 30.05.2018)			During last 24 hours					
Sr. No			Puducherry	Karaikal	Mahe	Yanam	Total	Puducherry	Karaikal	Mahe	Yanam	Total
i.	Rainfall (mm)		000.0	000.0	000.0	000.0	000.0	0.0	0.0	0.0	0.0	0.0
ii.	No. of district name	ts affected with	-	-	-	-	-	-	-	-	-	-
iii.	No. of village	affected	-	-	-	-	-	-	-	_	-	-
iv.	Population aff	ected	-	-	-	-	-	-	-	-	-	-
v.		ost (district wise)	-	-	-	-	-	-	-	-	-	-
vi.	No. of missing	5	-	-	-	-	-	-	-	-	-	-
vii.	No. of Injured	1	-	-	-	-	-	-	-	-	-	-
viii		1. Fully	-	-	-	-	-	-	-	-	-	
•	Houses	2. Partially	-	-	-	-	-	-	-	-	-	-
da	damaged	3. Severely	-	-	-	-	-	-	-	-	-	-
		4. Hut	-	-	-	-	-	-	-	-	-	-
ix.	Animal deaths	5	-	-	-	-	-	-	-	-	-	-
x.	No. of persons	sevacuated	-	_	-	-	-	-	-	-	-	-
xi.	No. of relief c	amp opened	-	-	-	-	-	-	-	-	-	-
xii.	Inmates in the	relief camps	-	-	-	-	-	-	-	-	-	-
xiii	i Relief material distributed		-	-	-	-	-	-	-	-	-	-
xiv	Total crop area hectares).	a affected (in	-	-	-	-	-	-	-	-	-	-
XV	Infrastructure	Damage	-	-	-	-	-	-	-	-	-	-

Assistance provided by Government of India:

i.	NDRF	-
ii.	Air Force, Navy & Army	-
iii.	Other Central Government	-
	Ministry/Department	

Deployment of State Forces:

i.	SDRF	-
ii.	State Police/Fire	-
iv.	Boats	-

DEPUTY TAHSILDAR (DM)

Submitted to :

- 1. Directorate General, National Disaster Response Force, Ministry of Home Affairs, New Delhi
- 2. The Second-In-Command (DM-I), Disaster Management Division, Ministry of Home Affairs, New Delhi
- 3.
- 4.

Spatial Rainfall Distribution

% Stations reporting rainfall	Category	% Stations reporting rainfall	Category
76-100	Widespread (WS/ most places)	26-50	Scattered (SCT / Isolated places)
51-75	Fairly Widespread (FWS / many places)	1-25	Isolated (ISOL)
No Rain	Dry		

Rainfall Intensity

Heavy Rain	64.5 – 115.5 mm (7 – 11 cm)
Very Heavy Rain	115.6- 204.4 mm (12 - 20 cm)
Extremely Heavy Rain	>204.4 mm (21 cm or more)

WARNING	Take action
ALERT	Be Prepared
WATCH	Be updated
NO WARNING	No action

Low Pressure : wind speed < 17 Knots (Kts)

Depression : wind speed from 17 to 27 Kts

Deep Depression : wind speed from 28 to 33 Kts

Cyclonic Storm: Wind speed 62-87 kmph (34-47 knots)

Severe Cyclonic Storm: Wind speed 88-117 kmph (48-63 knots)

Very Severe cyclonic storm : Wind speed 118-165 kmph (64-89knots)

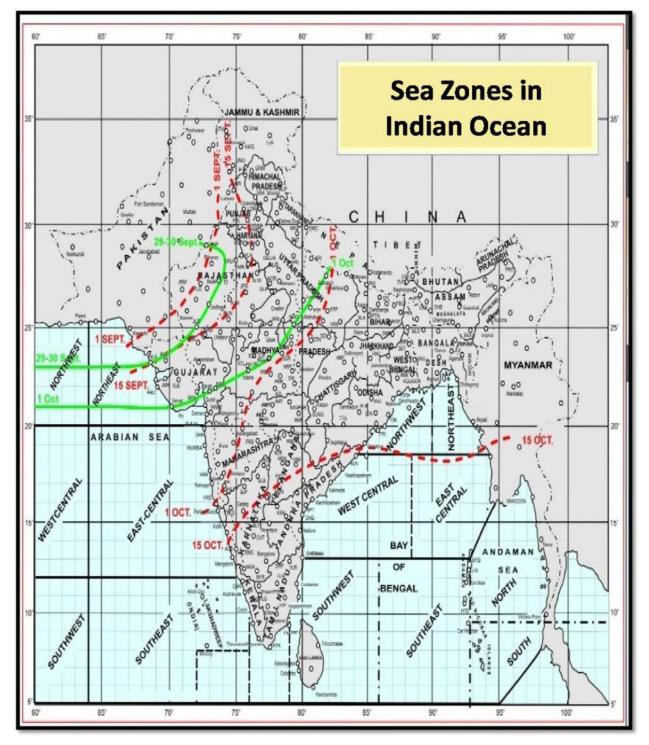
Extremely Severe Cyclone Storm : Wind speed 166-220 kmph (90-119knots)

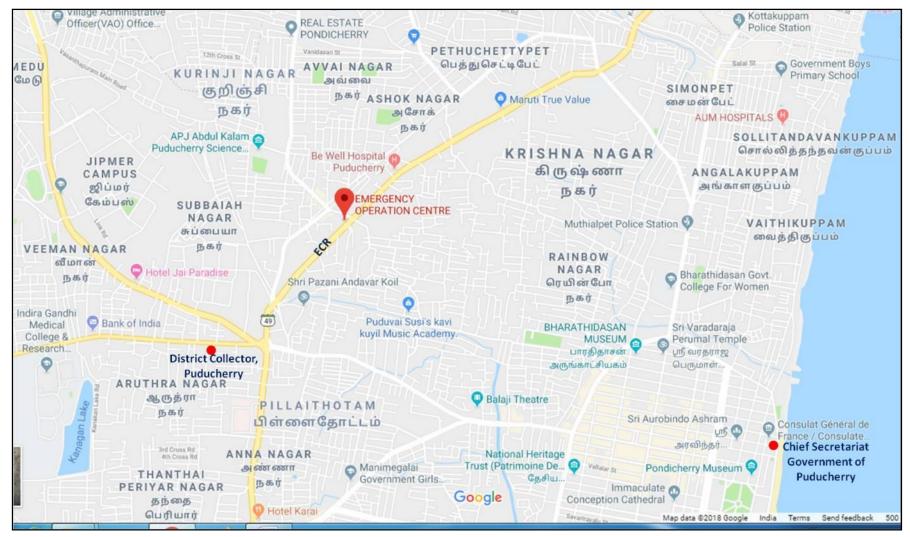
Super Cyclone Storm : Wind speed >220 kmph (>119knots)

Port Warning Signals

Signal/		NAME	Symbols	;	Description	
Flag No.			Day Night			
1.		DC1		8	Depression far at sea. Port NOT affected.	
2.	Distant bad weather	DW2	ļ.	:	Cyclone for at sea. Warning for vessels leaving port.	
3.	Local bad weather	LC3	+	9	Port Threatened by local bad weather like squally winds.	
4.		LW4	+	8	Cyclone at sea. Likely to affect the port later.	
5.		D5	\$	Ş	Cyclone likely to cross coast keeping port to its left	
6.	Danger	D6	\$	ę	Cyclone likely to cross coast keeping port to its right.	
7.		D7	¥	••••	Cyclone likely to cross coast over/near to the port.	
8.		GD8	1		Severe cyclone to cross coast keeping port to its left	
9.	Great danger	GD9		ŀ	Severe cyclone to cross coast keeping port to its right	
10.		GD10	X	P	Severe cyclone to cross coast keeping port to its right.	
11.		хі	*	•	Communication failed with cyclone warning office.	

Sea Zones in Indian Ocean





Location map of State Emergency Operation Center and its approaching way.

Layout map of State Emergency Operation Center

